

Asnuntuck Community College Library

Annual Report 2020 – 2021

**Prepared by the Library Staff
April 2022**

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2020 – 2021 Overview

The 2020 –2021 academic year was a challenging one. The COVID-19 pandemic kept library staff mostly off campus for the year, which greatly impacted the number of in person hours available to serve students. Sixty on-ground hours, spread over six days, were reduced to a total of sixteen hours on Monday, Tuesday, and Thursday.

If there was a slight silver lining in the reduced in person hours, it was the fact that we were able to maintain online availability for roughly 58 hours per week. Online hours mirrored pre-pandemic on ground hours, which enabled students, faculty, and staff to contact us with questions.

Due to the lack of an on-campus presence, weeding of the physical collection was minimal. Library databases and services were, however, improved to meet the needs of online/remote learning. Through the CARES Act, the library purchased a subscription to Films on Demand, which contains thousands of films and film segments in a variety of subjects. Faculty can embed the films in Blackboard or students can watch them through a link on the library's database page. Academic OneFile, a database containing scholarly journals and other authoritative resources, was dropped. In addition, many vendors made their databases free of charge for the summer, and faculty took advantage of this opportunity. Artstor, a database containing millions of images in the arts, was utilized frequently while it was free.

Along with the databases, books were added to the library's collection in new and exciting ways. Through funding via the CSCU Library consortium, the ACC Library was able to grant access to nearly 6000 ebooks from the publisher De Gruyter. These ebooks, all from prestigious academic presses, gave students access to materials that would otherwise have been cost prohibitive.

CARES Act funding enabled the library to subscribe to LibChat, a chat/texting service from Springshare. In preparation for the upcoming community college merger, Asnuntuck purchased this service along with Capital Community College and Northwestern Connecticut Community College. Librarians from all three colleges monitor the chat for each other, frequently responding to questions from students who attend one of the other colleges. For example, if an Asnuntuck librarian cannot answer a question from a Capital student, the ACC librarian will refer the student to a Capital librarian, and vice versa. The collaborative purchasing and staffing of this service may be used as a model once the merger takes place.

To help keep students engaged throughout the summer, the first annual Student Government Association/Library online book club was launched. Students read and recorded their hours for a chance to win gift cards and other prizes from the ACC Bookstore. By the end of the summer, students had read over 40 books totaling 300 hours, and wrote 33 book reviews. Two online book discussions also took place via Teams.

Reference and Information Literacy Statistics

Reference Desk Statistics									
Month	Reference					IT	Ed Tech	Dir	Totals
	Regular	Phone	Chat	Email	Total				
Aug-20	2				2	8	1	2	13
Sep-20	9				9	8	3	7	27
Oct-20	11				11	10	1	2	24
Nov-20	11	5	4	2	22	7	0	3	32
Dec-20	3	1	2	1	7	3	1	3	14
Jan-21	5	1	0	0	6	8	0	4	18
Feb-21	9	5	2	2	18	4	1	4	27
Mar-21	10	13	4	4	31	2	4	8	45
Apr-21	2	1	4	7	14	7	0	5	26
May-21	3	2	0	2	7	4	0	2	13
Jun-21	5	6	1	2	14	11	0	3	28
Totals					141	72	11	43	267

The impact of the COVID-19 pandemic was felt throughout library services, and this was completely evident in our reference transactions. Totals for the year mirrored what would have been a busy month pre-pandemic.

Definitions:

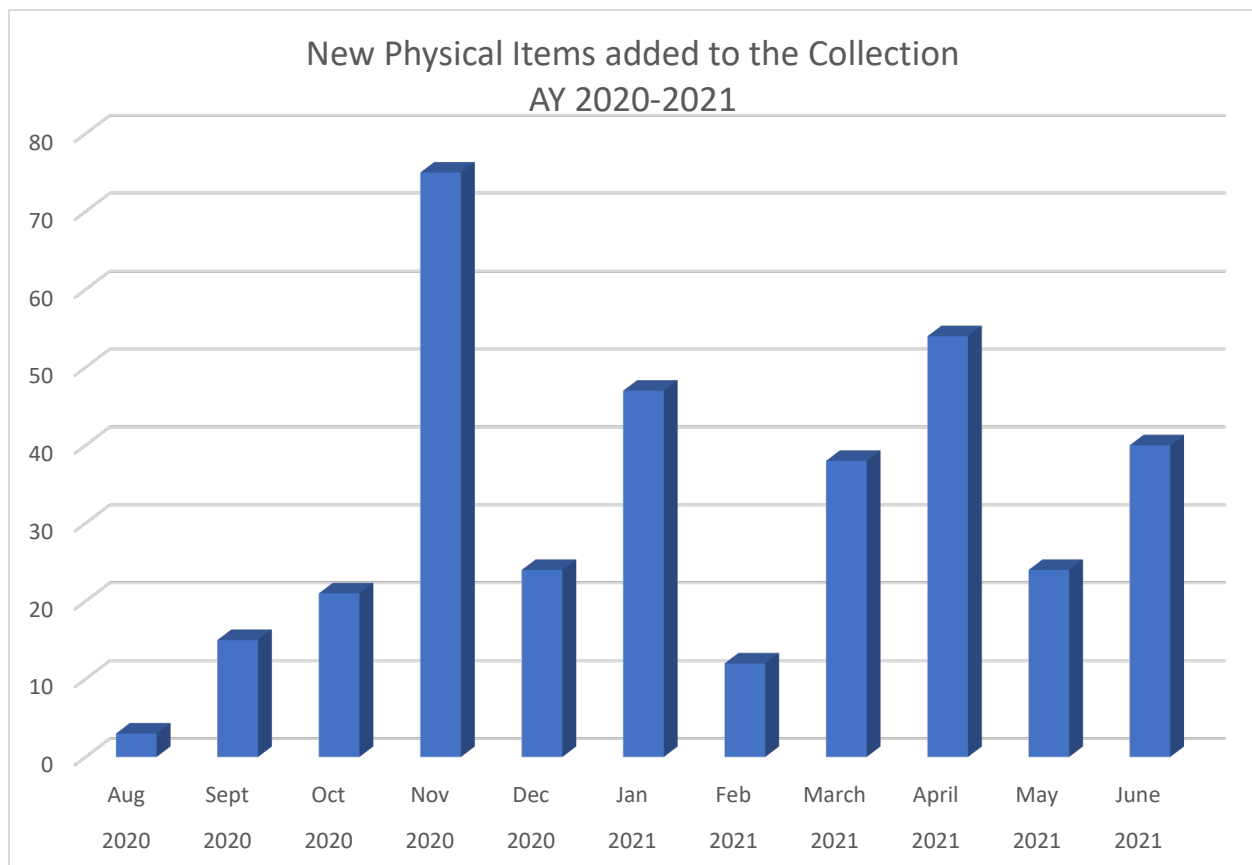
Reference: Questions involving professional knowledge of a resource, such as the catalog, database or Internet. Research assistance, evaluation of sources, resource retrieval, etc, are also included.

IT: Assistance with technology, such as printers, computer log-ins, password resets, etc.

Ed Tech: Assistance with Blackboard, myCommNet, etc.

Directional: Location questions, e.g. "Where is the Registrar's Office?"

Information Literacy sessions also faced a steep decline in 2020 – 2021 when only six classes were taught. The pandemic, coupled with the loss of a full-time librarian devoted to teaching, has fallen from a peak of 54 classes taught in 2014 – 2015.

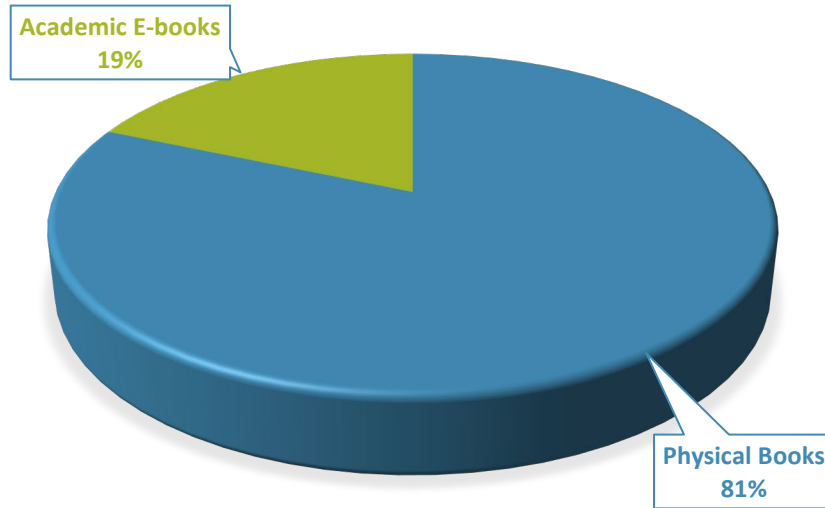


Library staff review professional literature, respond to faculty, staff, and student recommendations, and rely on professional knowledge to build a well-rounded collection to suit the needs of Asnuntuck Community College.

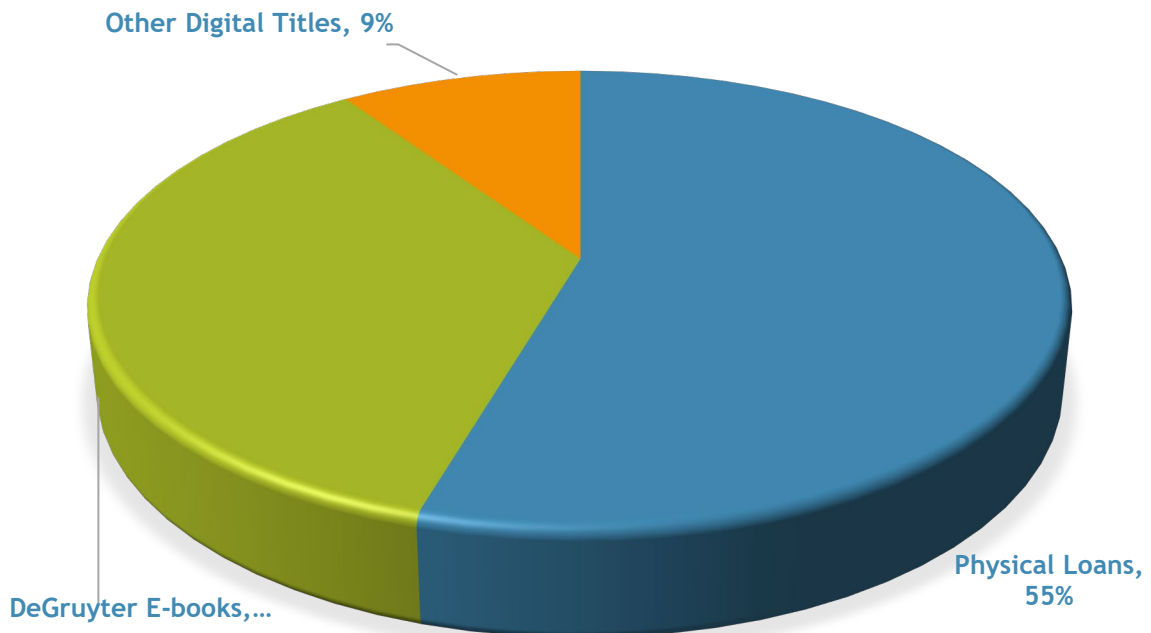
In the 2020-2021 academic year, there were 353 new physical items added to the collection.

The statistics also show that there were no items added to the collection in July 2020, due to the Covid-19 pandemic.

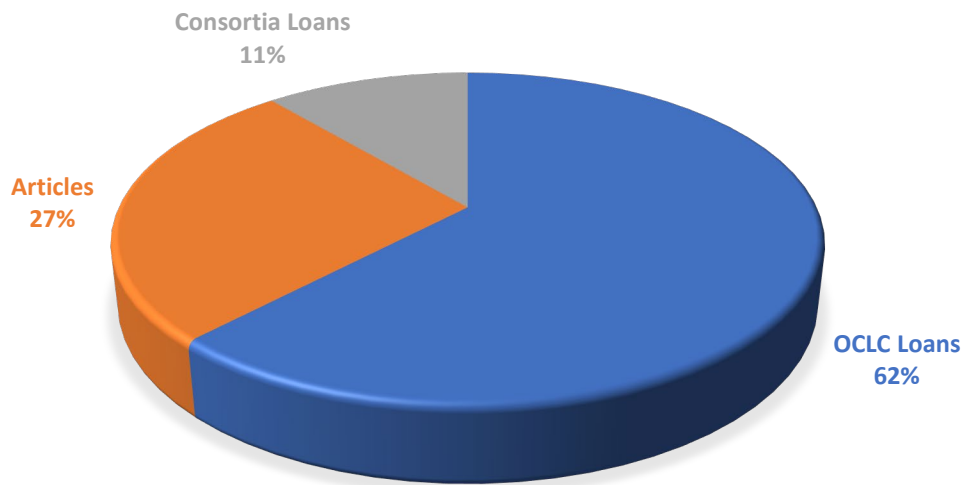
**LIBRARY PHYSICAL BOOKS & ACADEMIC E-BOOKS
COLLECTION
AY 2020-2021**



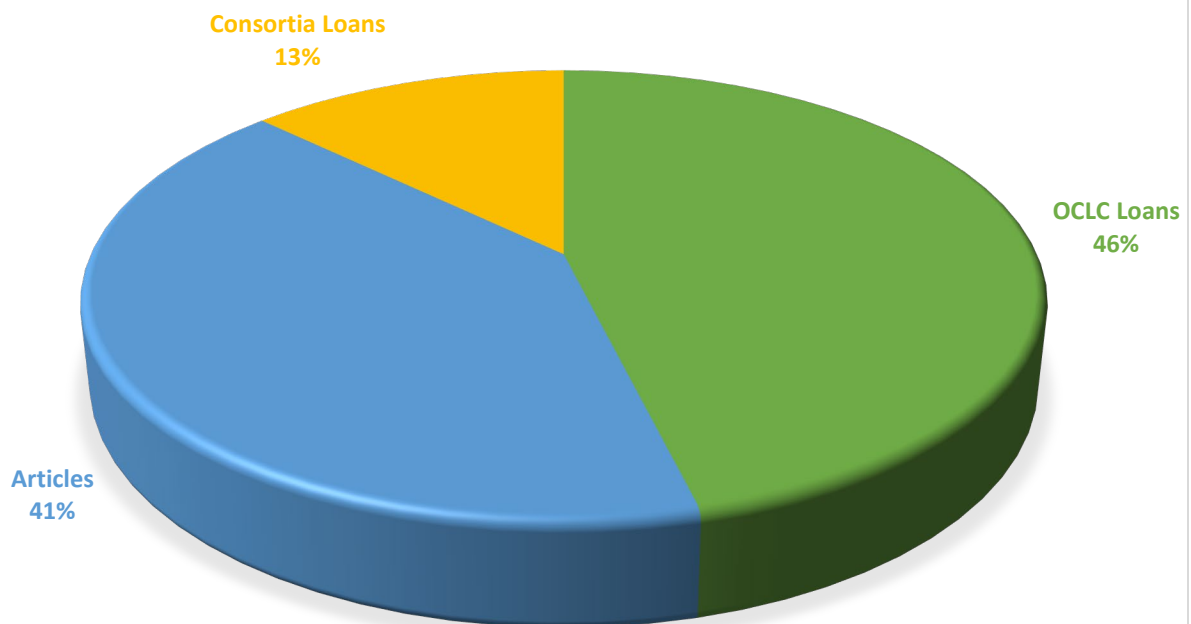
**PHYSICAL BOOK LOANS & ELECTRONIC BOOK REQUESTS
AY 2020-2021**



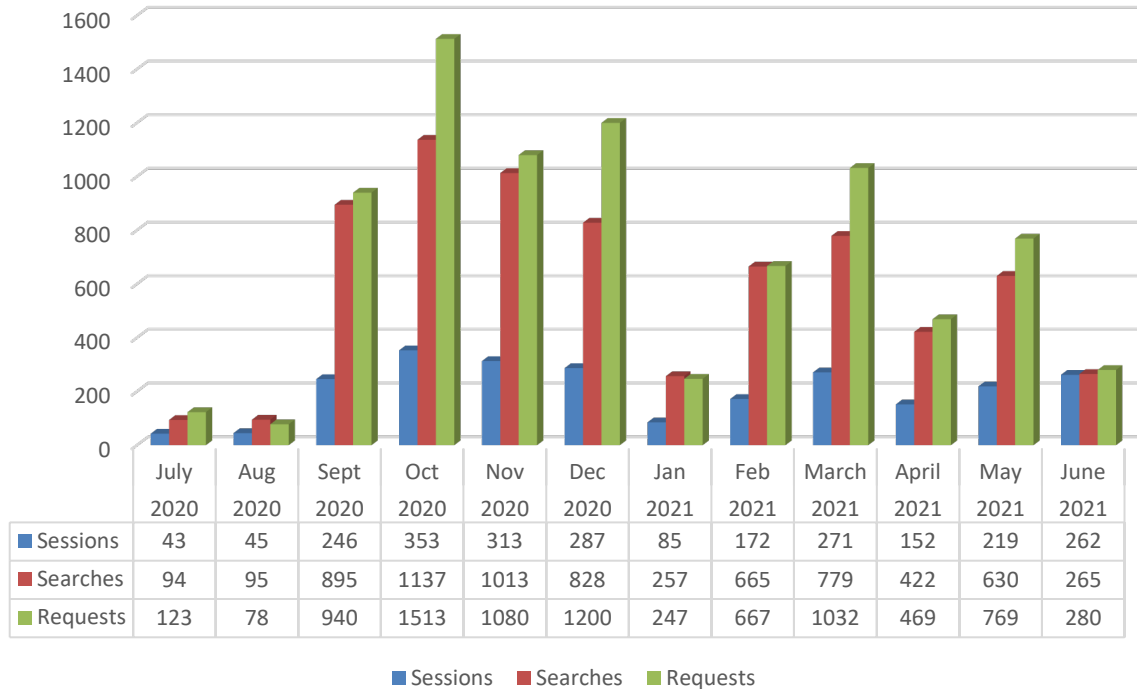
INTER-LIBRARY LOAN LENDING AY 2020-2021



INTER-LIBRARY LOAN BORROWING AY 2020-2021



Database
Academic Search Premier
AY 2020-2021



Total Sessions: 2448

Total Searches: 7080

Total Requests: 8398

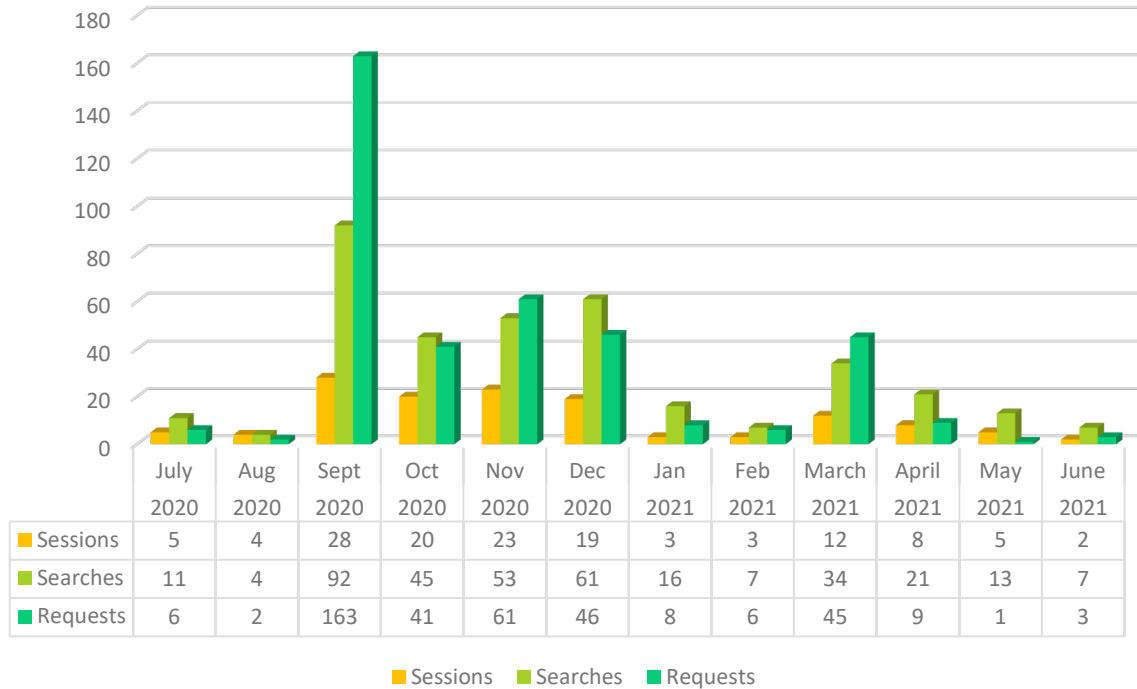
Definitions:

Session: The number of times a person accessed Academic Search Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database
Business Source Premier
AY 2020-2021



Total Sessions: 99

Total Searches: 266

Total Requests: 319

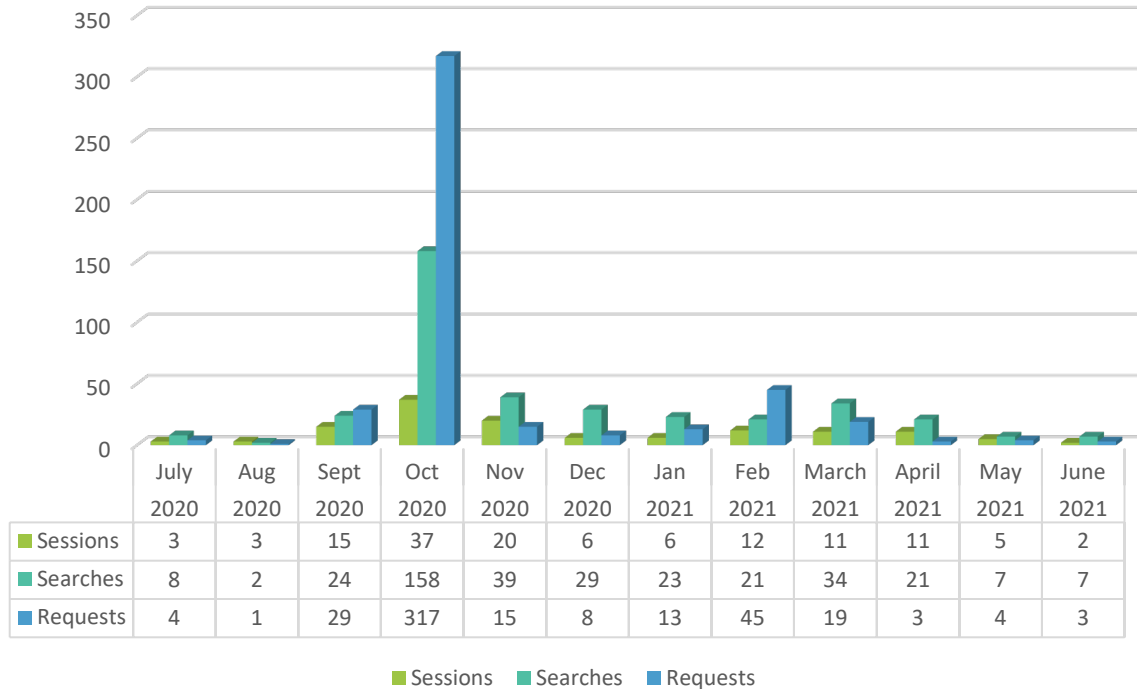
Definitions:

Session: The number of times a person accessed Business Source Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database
Criminal Justice Abstracts with Full Text
AY 2020-2021



Total Sessions: 129

Total Searches: 366

Total Requests: 458

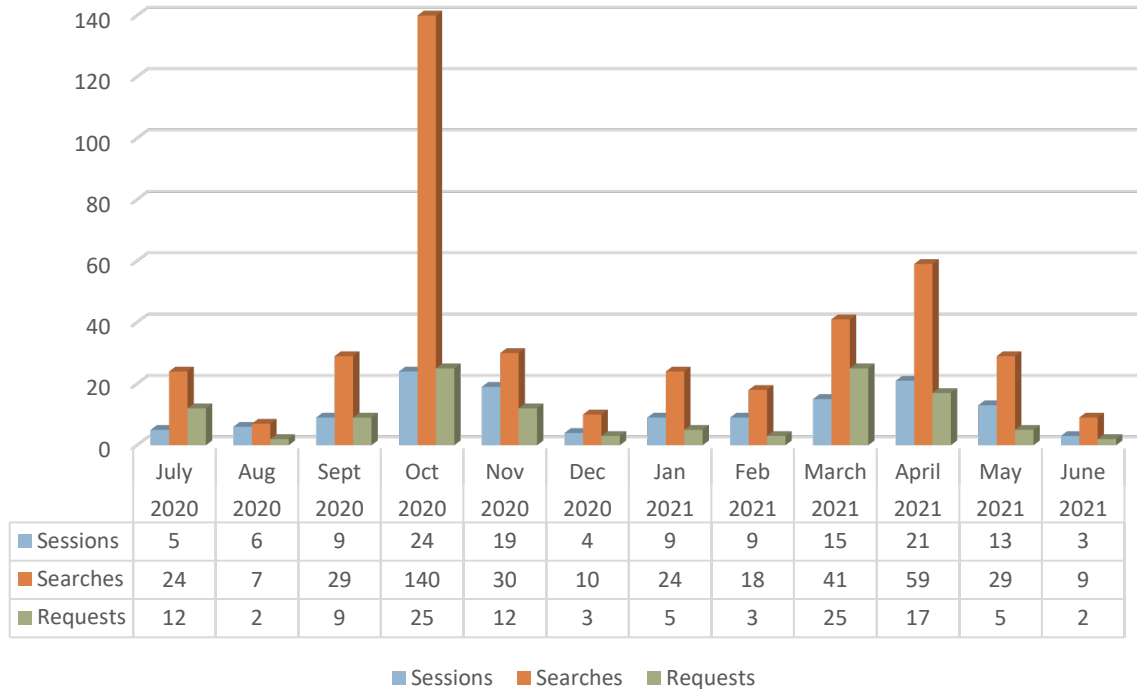
Definitions:

Session: The number of times a person accessed Criminal Justice Abstracts with Full Text.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database
Health Source: Nursing/Academic Edition
AY 2020-2021



Total Sessions: 137

Total Searches: 420

Total Requests: 120

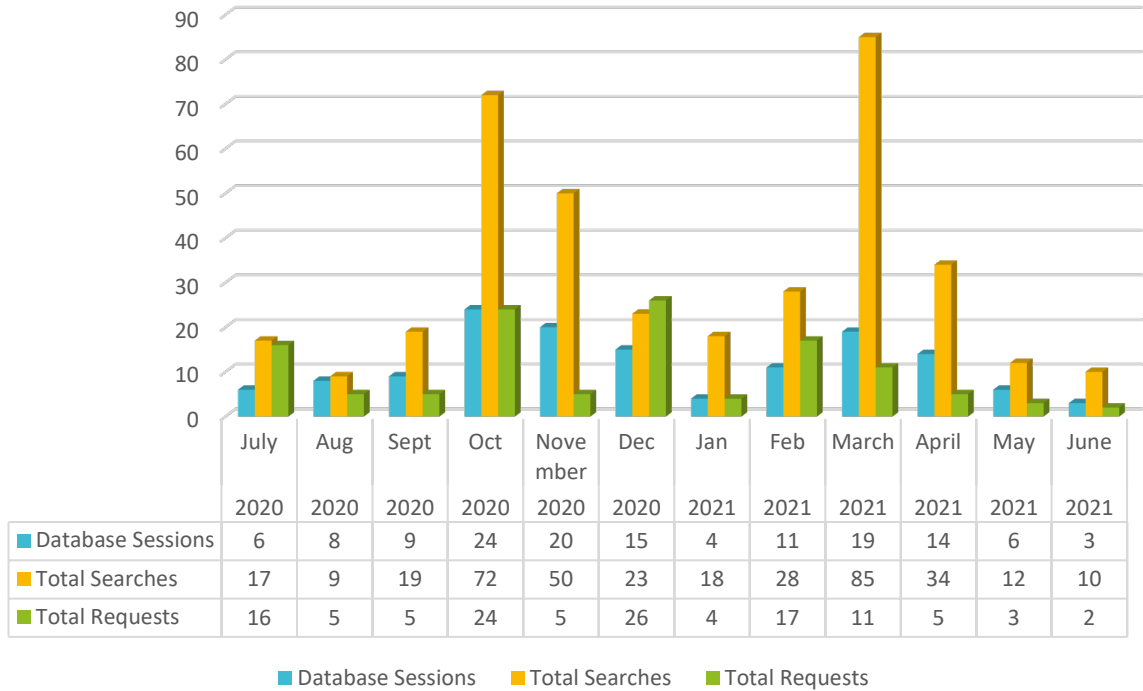
Definitions:

Session: The number of times a person accessed Health Source: Nursing/Academic Edition.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database History Reference Center AY 2020-2021



Total Sessions: 136

Total Searches: 367

Total Requests: 121

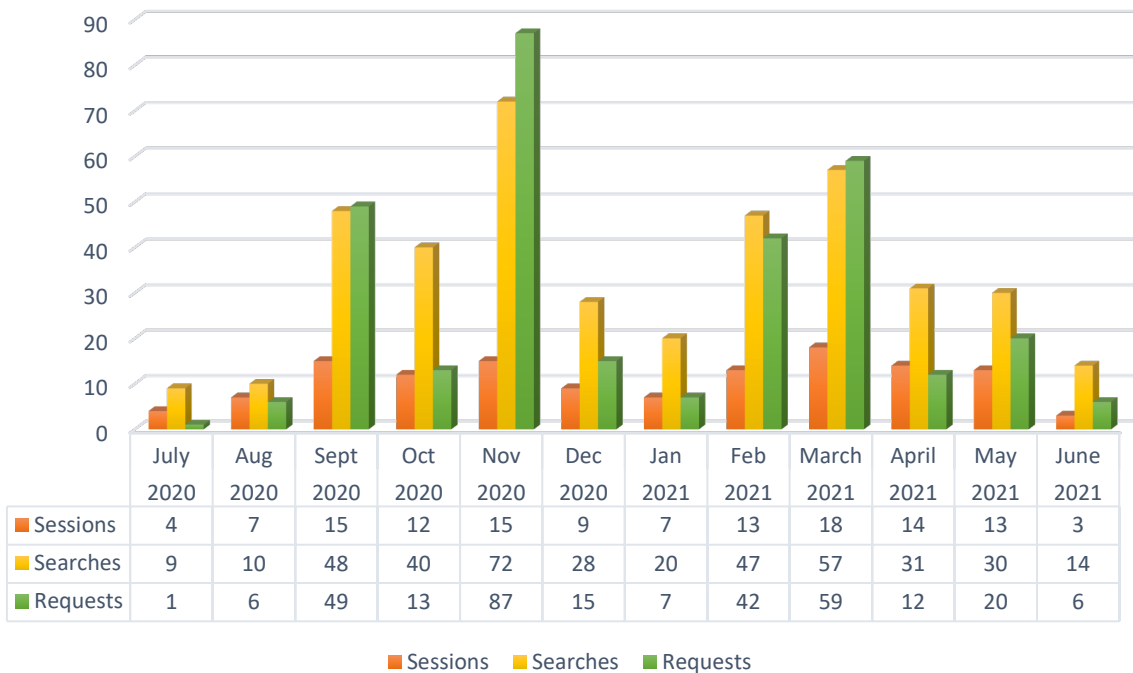
Definitions:

Session: The number of times a person accessed History Reference Center.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database Literary Reference Center Plus AY 2020-2021



Total Sessions: 130

Total Searches: 406

Total Requests: 317

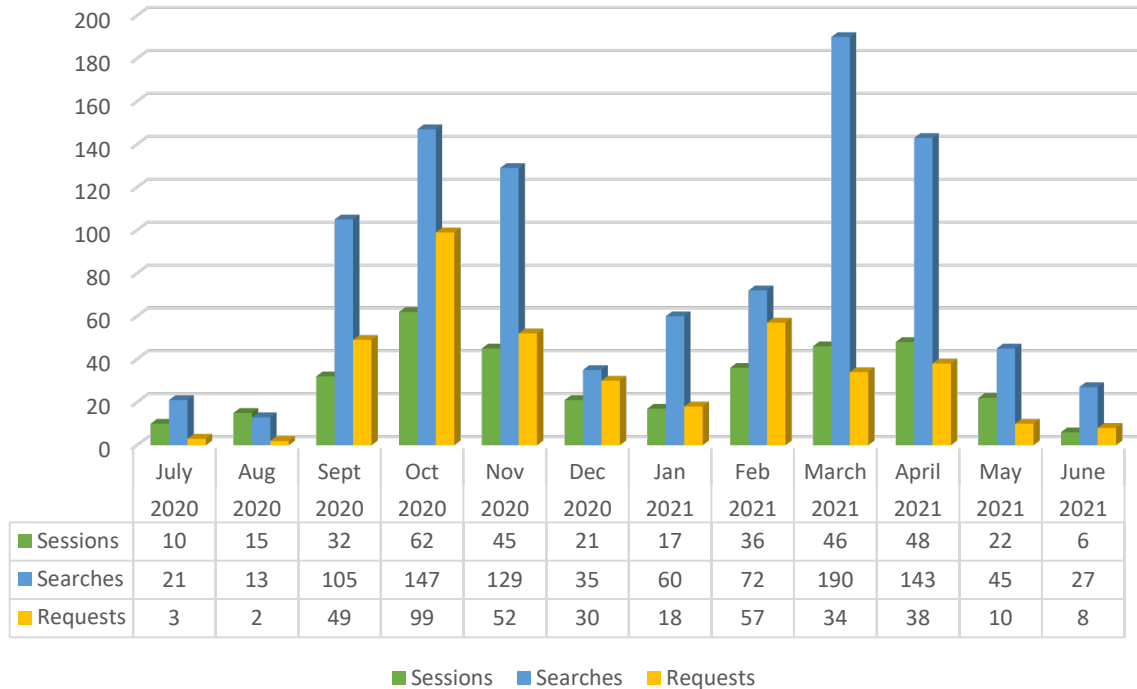
Definitions:

Session: The number of times a person accessed Literary Reference Center Plus.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database MasterFILE Premier AY 2020-2021



Total Sessions: 354

Total Searches: 960

Total Requests: 392

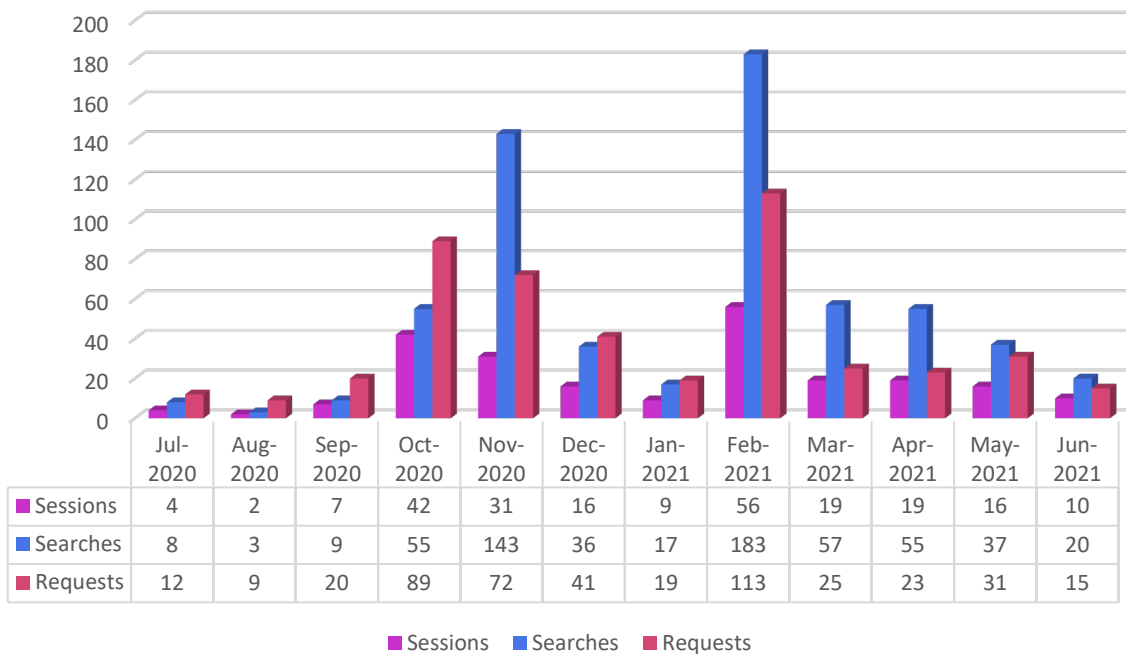
Definitions:

Session: The number of times a person accessed Master File Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database Opposing Viewpoints AY 2020-2021



Total Sessions: 231

Total Searches: 589

Total Requests: 469

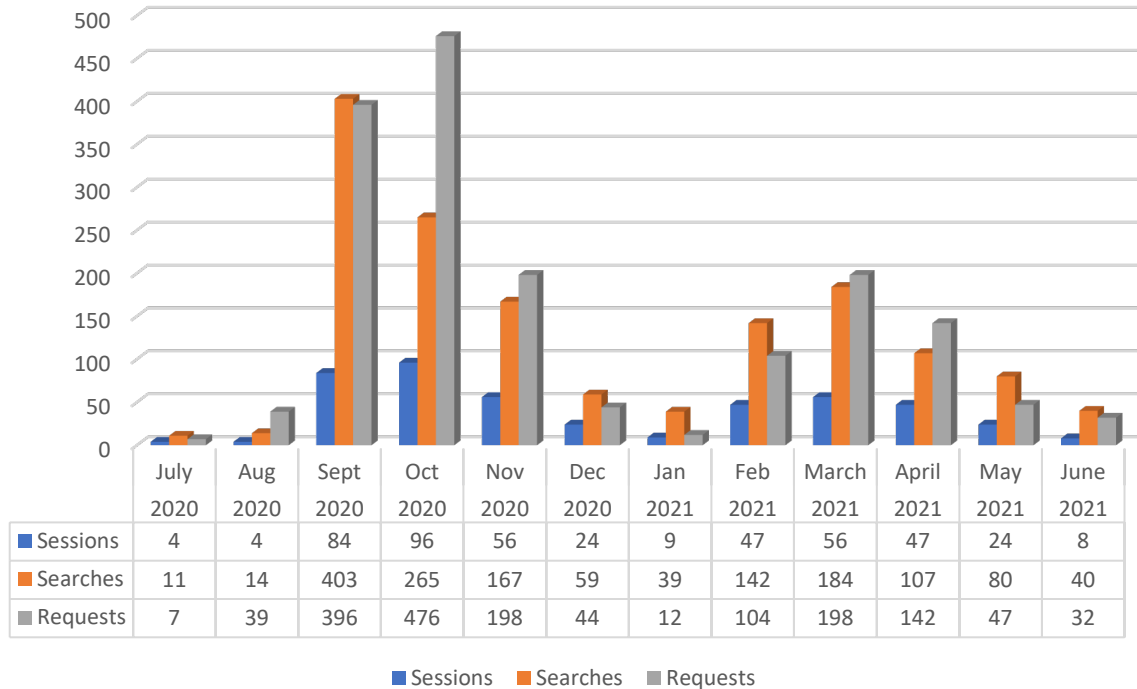
Definitions:

Session: The number of times a person accessed Opposing Viewpoints.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database
Psychology & Behavioral Science Collection
AY 2020-2021 Chart



Total Sessions: 244

Total Searches: 860

Total Requests: 1116

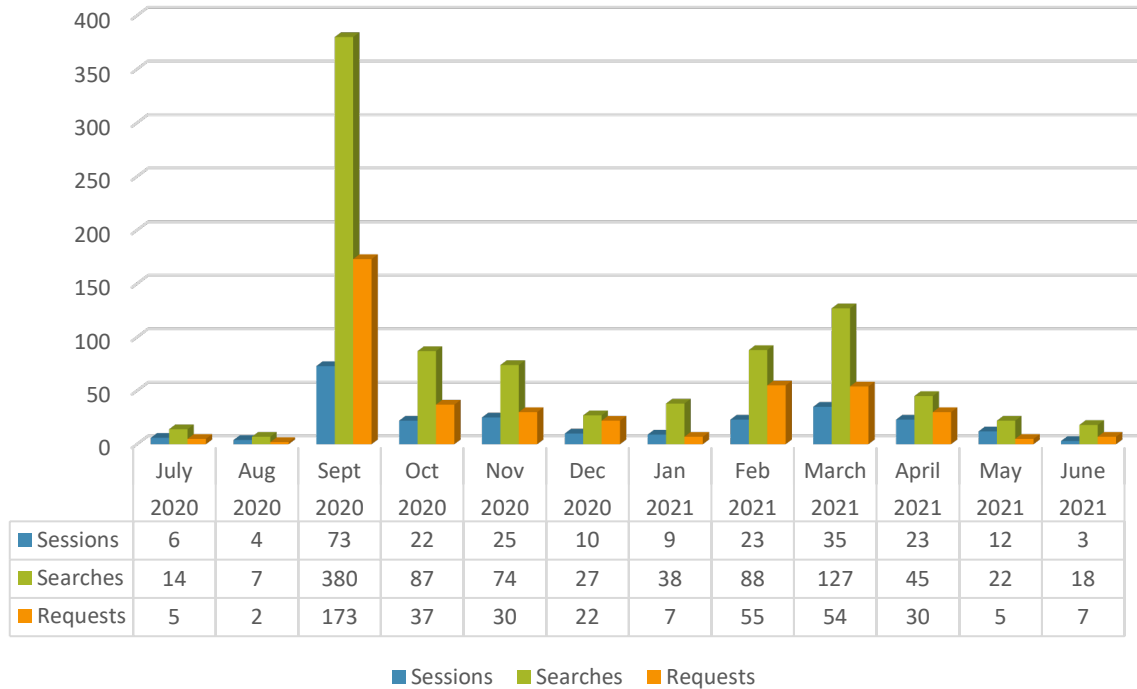
Definitions:

Session: The number of times a person accessed the Psychology & Behavioral Science Collection.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database
APA PsycInfo
aY 2020-2021



Total Sessions: 242

Total Searches: 909

Total Requests: 420

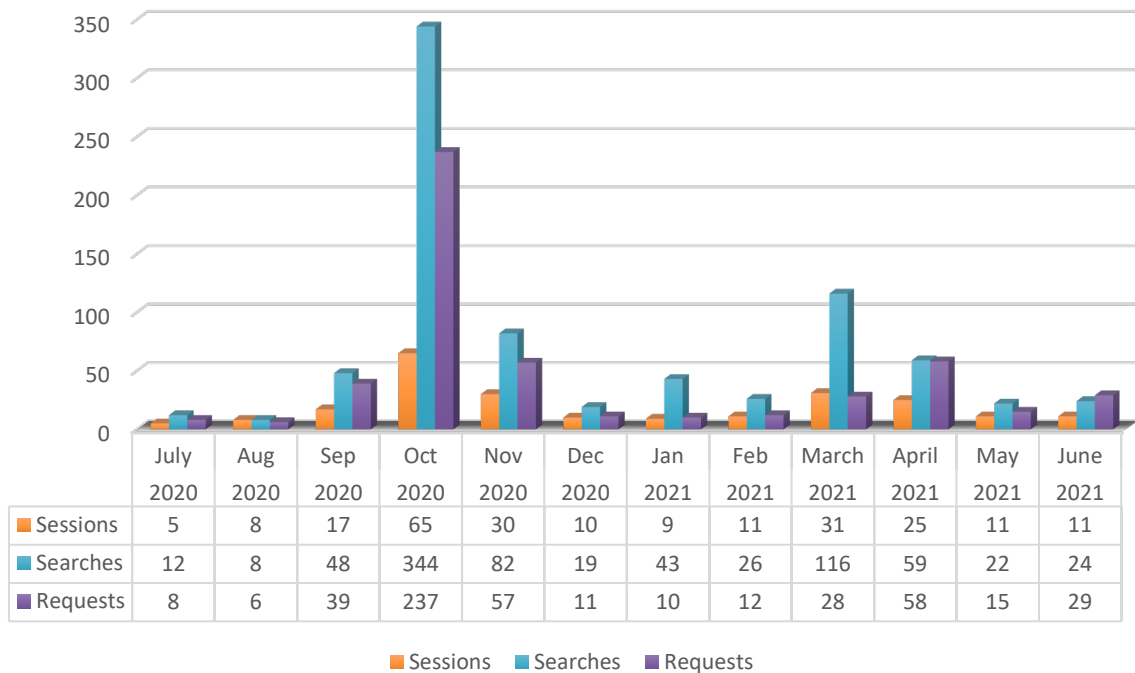
Definitions:

Session: The number of times a person accessed APA PsycInfo.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database Science Reference Center AY 2020-2021



Total Sessions: 222

Total Searches: 779

Total Requests: 481

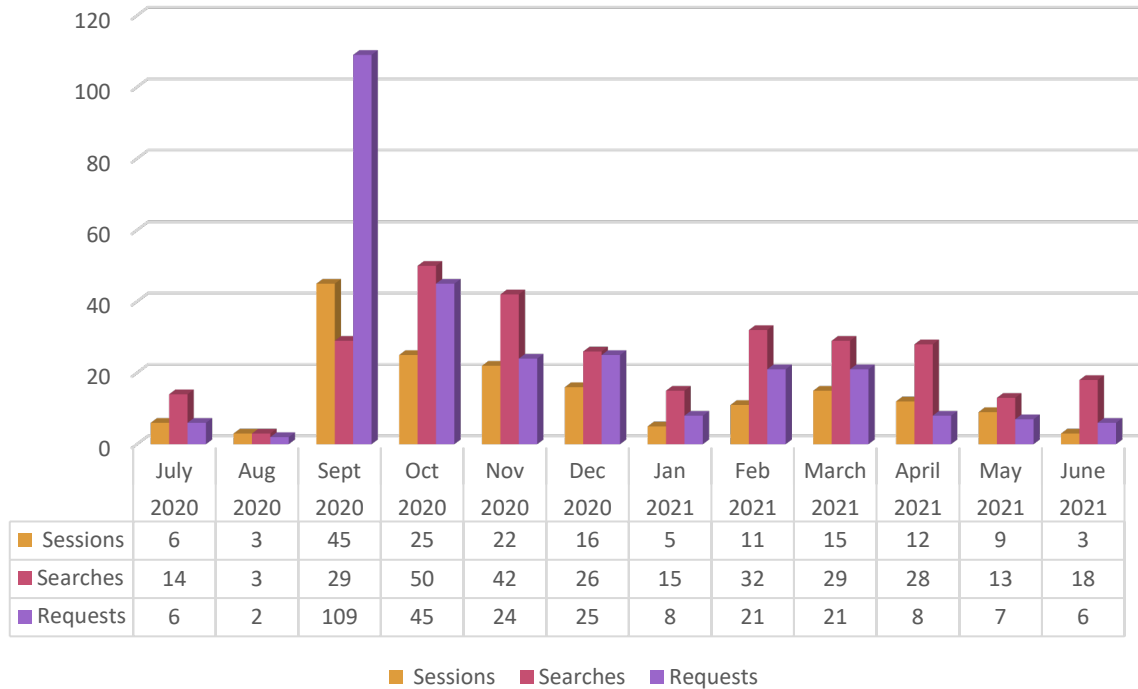
Definitions:

Session: The number of times a person accessed Science Reference Center.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database SocINDEX with Full Text aY 2020-2021



Total Sessions: 169

Total Searches: 281

Total Requests: 276

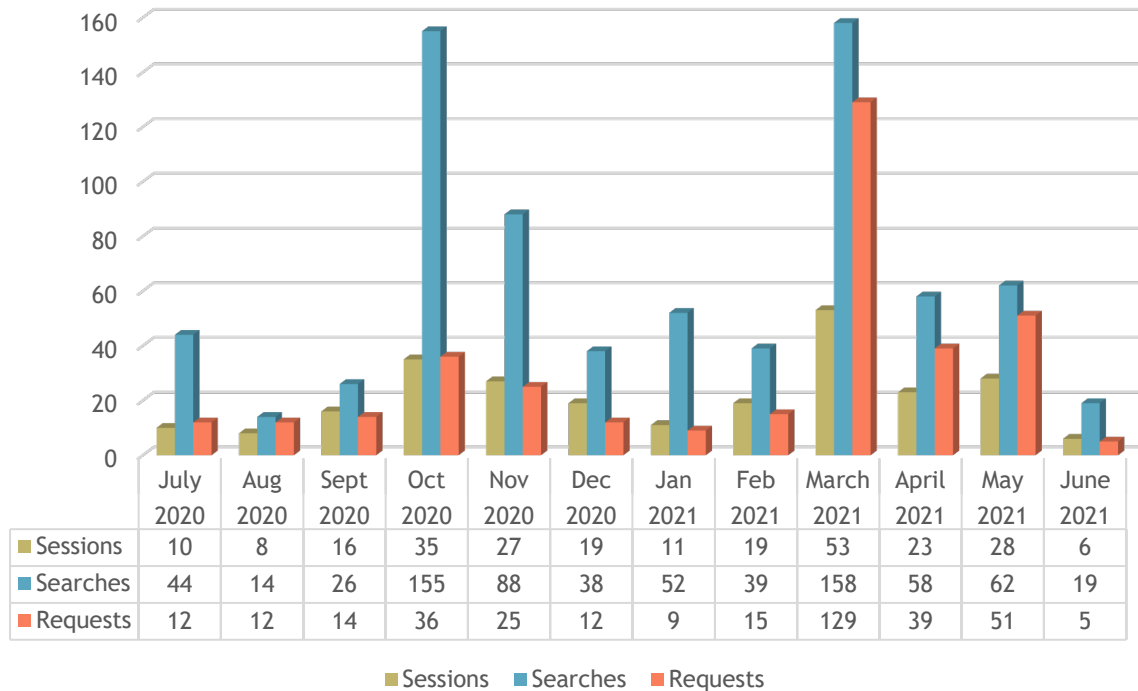
Definitions:

Session: The number of times a person accessed SocINDEX (Sociology) with Full Text.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database Topic Search AY 2020-2021



Total Sessions: 249

Total Searches: 734

Total Requests: 354

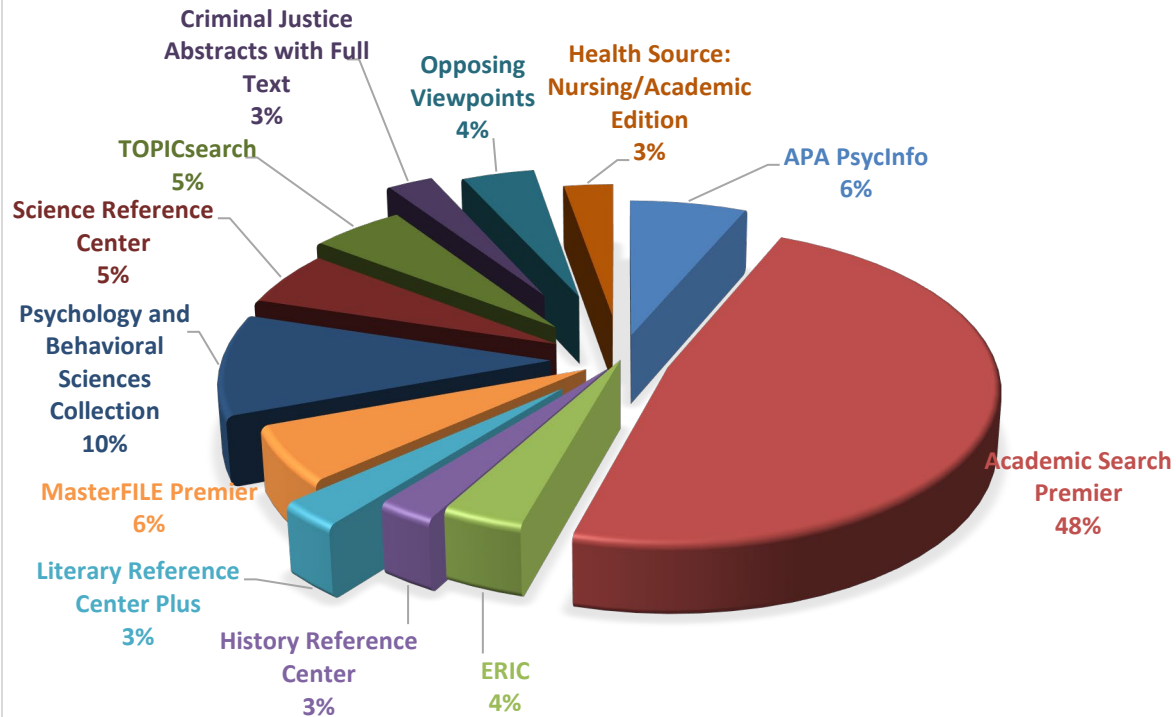
Definitions:

Session: The number of times a person accessed Topic Search.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

MOST SEARCHED DATABASES AY 2020-2021



Top 10 Most Searched Databases:

Academic Search Premier, 48%

Psychology and Behavioral Sciences Collection, 10%

APA PsycInfo, 6%

Master FILE Premier, 6%

Science Reference Center, 5%

TOPIC search, 5%

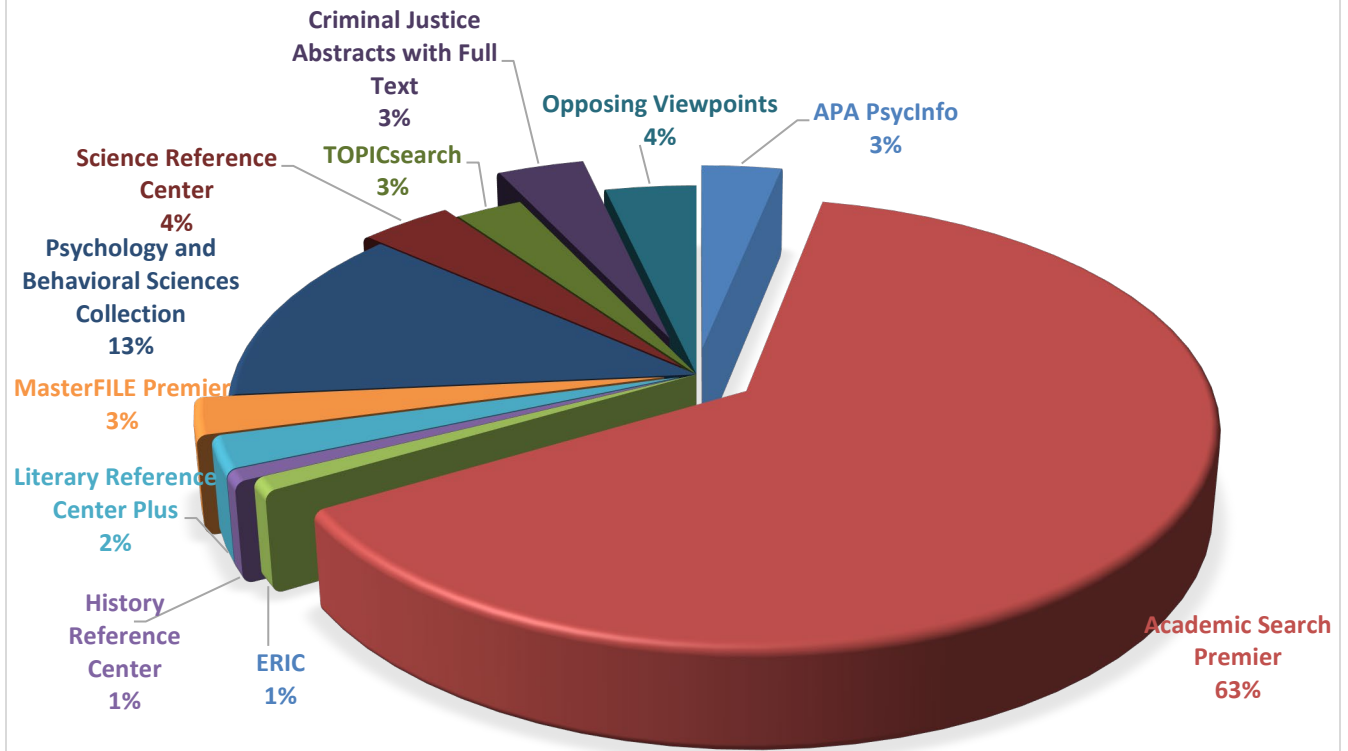
Opposing Viewpoints, 4%

ERIC, 4%

Literary Reference Center Plus, 3%

Health Source: Nursing/Academic Edition, 3%

DATABASES WITH MOST REQUESTED RESULTS AY 2020-2021



Top 10 Databases with most results requested:

Academic Search Premier, 63%

Psychology and Behavioral Sciences Collection, 13%

Science Reference Center, 5%

Opposing Viewpoints, 4%

Criminal Justice Abstracts with Full Text, 3%

APA PsycInfo, 3%

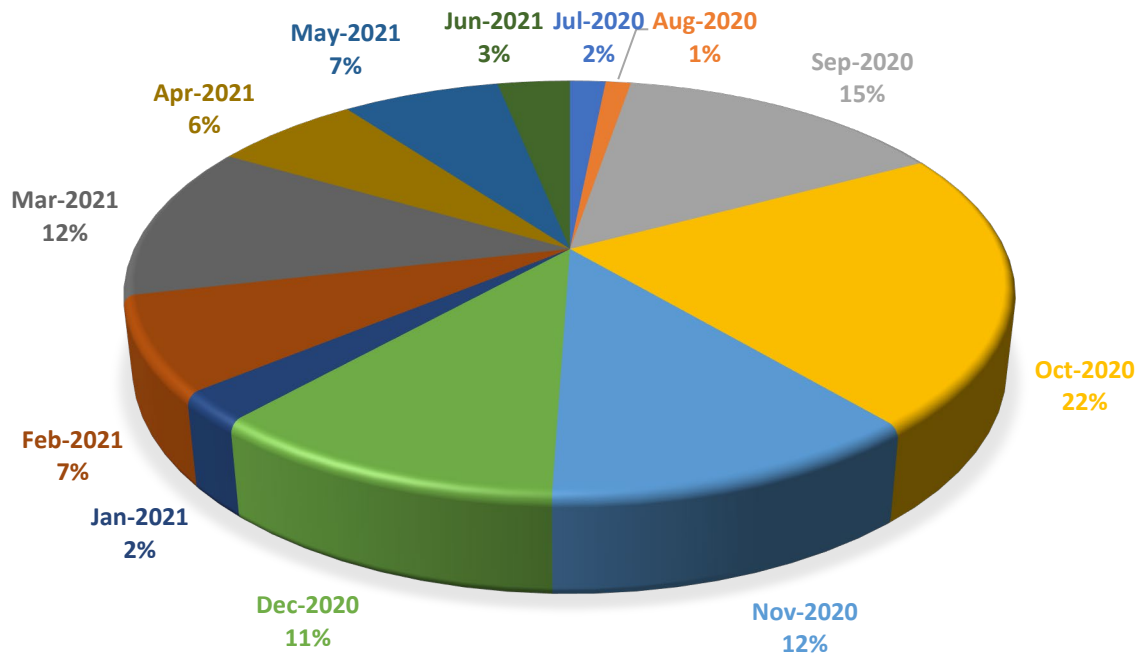
Master FILE Premier, 3%

TOPICsearch, 3%

Literary Reference Center Plus, 2%

ERIC, 1%

EBSCO DATABASES USAGE PATTERN BY MONTH AY 2020-2021



TOTAL DATABASE USAGE AY 2020-2021

