# Table of Contents

**Introduction** .........................................................................................................................................1

**Reference and Information Literacy Statistics** ......................................................................................2

**New Items Added** ................................................................................................................................3

**Library Collection – Electronic and Print** ...............................................................................................4

**Library Lending/Interlibrary Loan** ......................................................................................................4-5

**Databases (selected)**

- **Academic Search Premier** ...........................................................................................................6
- **Business Source Premier** ..............................................................................................................7
- **Criminal Justice Abstracts with Full Text** ...................................................................................8
- **Health Source: Nursing/Academic Edition** ..................................................................................9
- **History Reference Center** ...........................................................................................................10
- **Literary Reference Center Plus** ..................................................................................................11
- **MasterFILE Premier** ....................................................................................................................12
- **Opposing Viewpoints** ..................................................................................................................13
- **Psychology and Behavioral Science Collection** .........................................................................14
- **APA PsychInfo** ............................................................................................................................15
- **Science Reference Center** ............................................................................................................16
- **SocINDEX (Sociology) with Full Text** .......................................................................................17
- **Topic Search** ................................................................................................................................18

**Most Searched Databases** ..................................................................................................................19

**Databases with Most Requested Results** ............................................................................................20

**Database Usage** ................................................................................................................................21
2020 – 2021 Overview

The 2020–2021 academic year was a challenging one. The COVID-19 pandemic kept library staff mostly off campus for the year, which greatly impacted the number of in person hours available to serve students. Sixty on-ground hours, spread over six days, were reduced to a total of sixteen hours on Monday, Tuesday, and Thursday.

If there was a slight silver lining in the reduced in person hours, it was the fact that we were able to maintain online availability for roughly 58 hours per week. Online hours mirrored pre-pandemic on ground hours, which enabled students, faculty, and staff to contact us with questions.

Due to the lack of an on-campus presence, weeding of the physical collection was minimal. Library databases and services were, however, improved to meet the needs of online/remote learning. Through the CARES Act, the library purchased a subscription to Films on Demand, which contains thousands of films and film segments in a variety of subjects. Faculty can embed the films in Blackboard or students can watch them through a link on the library’s database page. Academic OneFile, a database containing scholarly journals and other authoritative resources, was dropped. In addition, many vendors made their databases free of charge for the summer, and faculty took advantage of this opportunity. Artstor, a database containing millions of images in the arts, was utilized frequently while it was free.

Along with the databases, books were added to the library’s collection in new and exciting ways. Through funding via the CSCU Library consortium, the ACC Library was able to grant access to nearly 6000 ebooks from the publisher De Gruyter. These ebooks, all from prestigious academic presses, gave students access to materials that would otherwise have been cost prohibitive.

CARES Act funding enabled the library to subscribe to LibChat, a chat/texting service from Springshare. In preparation for the upcoming community college merger, Asnuntuck purchased this service along with Capital Community College and Northwestern Connecticut Community College. Librarians from all three colleges monitor the chat for each other, frequently responding to questions from students who attend one of the other colleges. For example, if an Asnuntuck librarian cannot answer a question from a Capital student, the ACC librarian will refer the student to a Capital librarian, and vice versa. The collaborative purchasing and staffing of this service may be used as a model once the merger takes place.

To help keep students engaged throughout the summer, the first annual Student Government Association/Library online book club was launched. Students read and recorded their hours for a chance to win gift cards and other prizes from the ACC Bookstore. By the end of the summer, students had read over 40 books totaling 300 hours, and wrote 33 book reviews. Two online book discussions also took place via Teams.
The impact of the COVID-19 pandemic was felt throughout library services, and this was completely evident in our reference transactions. Totals for the year mirrored what would have been a busy month pre-pandemic.

Definitions:

Reference: Questions involving professional knowledge of a resource, such as the catalog, database or Internet. Research assistance, evaluation of sources, resource retrieval, etc, are also included.

IT: Assistance with technology, such as printers, computer log-ins, password resets, etc.

Ed Tech: Assistance with Blackboard, myCommNet, etc.

Directional: Location questions, e.g. “Where is the Registrar’s Office?”

**Information Literacy** sessions also faced a steep decline in 2020 – 2021 when only six classes were taught. The pandemic, coupled with the loss of a full-time librarian devoted to teaching, has fallen from a peak of 54 classes taught in 2014 – 2015.
Library staff review professional literature, respond to faculty, staff, and student recommendations, and rely on professional knowledge to build a well-rounded collection to suit the needs of Asnuntuck Community College.

In the 2020-2021 academic year, there were 353 new physical items added to the collection.

The statistics also show that there were no items added to the collection in July 2020, due to the Covid-19 pandemic.
LIBRARY PHYSICAL BOOKS & ACADEMIC E-BOOKS COLLECTION
AY 2020-2021

Physical Books 81%
Academic E-books 19%

PHYSICAL BOOK LOANS & ELECTRONIC BOOK REQUESTS
AY 2020-2021

Physical Loans, 55%
DeGruyter E-books, ...
Other Digital Titles, 9%
INTER-LIBRARY LOAN LENDING
AY 2020-2021

- OCLC Loans: 62%
- Articles: 27%
- Consortia Loans: 11%

INTER-LIBRARY LOAN BORROWING
AY 2020-2021

- OCLC Loans: 46%
- Articles: 41%
- Consortia Loans: 13%
Total Sessions: 2448

Total Searches: 7080

Total Requests: 8398

Definitions:

Session: The number of times a person accessed Academic Search Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 99
Total Searches: 266
Total Requests: 319

Definitions:
Session: The number of times a person accessed Business Source Premier.
Search: The number of times a person entered terminology in the search box and executed the search.
Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 129
Total Searches: 366
Total Requests: 458

Definitions:

Session: The number of times a person accessed Criminal Justice Abstracts with Full Text.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 137
Total Searches: 420
Total Requests: 120

Definitions:
Session: The number of times a person accessed Health Source: Nursing/Academic Edition.
Search: The number of times a person entered terminology in the search box and executed the search.
Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 136
Total Searches: 367
Total Requests: 121

Definitions:

Session: The number of times a person accessed History Reference Center.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 130
Total Searches: 406
Total Requests: 317

Definitions:

Session: The number of times a person accessed Literary Reference Center Plus.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 354
Total Searches: 960
Total Requests: 392

Definitions:

Session: The number of times a person accessed Master File Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 231
Total Searches: 589
Total Requests: 469

Definitions:
Session: The number of times a person accessed Opposing Viewpoints.
Search: The number of times a person entered terminology in the search box and executed the search.
Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 244
Total Searches: 860
Total Requests: 1116

Definitions:

Session: The number of times a person accessed the Psychology & Behavioral Science Collection.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 242
Total Searches: 909
Total Requests: 420

Definitions:

Session: The number of times a person accessed APA PsycInfo.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 222

Total Searches: 779

Total Requests: 481

Definitions:

Session: The number of times a person accessed Science Reference Center.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 169
Total Searches: 281
Total Requests: 276

Definitions:
Session: The number of times a person accessed SocINDEX (Sociology) with Full Text.
Search: The number of times a person entered terminology in the search box and executed the search.
Requests: The number of times a person clicked on the title of an article to view it.
Total Sessions: 249
Total Searches: 734
Total Requests: 354

Definitions:
Session: The number of times a person accessed Topic Search.
Search: The number of times a person entered terminology in the search box and executed the search.
Requests: The number of times a person clicked on the title of an article to view it.
Top 10 Most Searched Databases:

Academic Search Premier, 48%
Psychology and Behavioral Sciences Collection, 10%
APA PsycInfo, 6%
MasterFILE Premier, 6%
Science Reference Center, 5%
TOPIC search, 5%
Opposing Viewpoints, 4%
ERIC, 4%
Literary Reference Center Plus, 3%
Health Source: Nursing/Academic Edition, 3%
Top 10 Databases with most results requested:

Academic Search Premier, 63%
Psychology and Behavioral Sciences Collection, 13%
Science Reference Center, 5%
Opposing Viewpoints, 4%
Criminal Justice Abstracts with Full Text, 3%
APA PsycInfo, 3%
Master FILE Premier, 3%
TOPICsearch, 3%
Literary Reference Center Plus, 2%
ERIC, 1%