

Library

Summary Report

2017 - 2018

Prepared by:

Library Staff

December 2018

Table of Contents

Introduction.....	1
New Books.....	2
Print Circulation.....	3
Interlibrary Loan.....	4
Information Literacy.....	5
Reference Statistics.....	6
Reference Statistics, 2012 – 2018.....	7
Databases (Selected)	
Academic Search Premier.....	8
Health Source: Nursing/Academic Edition.....	9
History Reference Center.....	10
Opposing Viewpoints.....	11
Psychological and Behavioral Sciences Collection.....	12
Social Science Index.....	13
2017 Library Satisfaction Survey.....	14 - 16

2017 – 2018 Overview

After several years of change in the Asnuntuck Library, the 2017 – 2018 academic year proved to be very stable in the areas of print and online collection development, staffing, and the library space. While change is always good, having the opportunity to adjust to a steady environment allows the library staff to better plan for the years ahead.

In December, the Library area was rebranded as a “Learning Commons,” which included the Library, Academic Tutoring Center, and Homework Lab. This change was reflected on all signage, which coincided with the sign replacement project throughout the school.

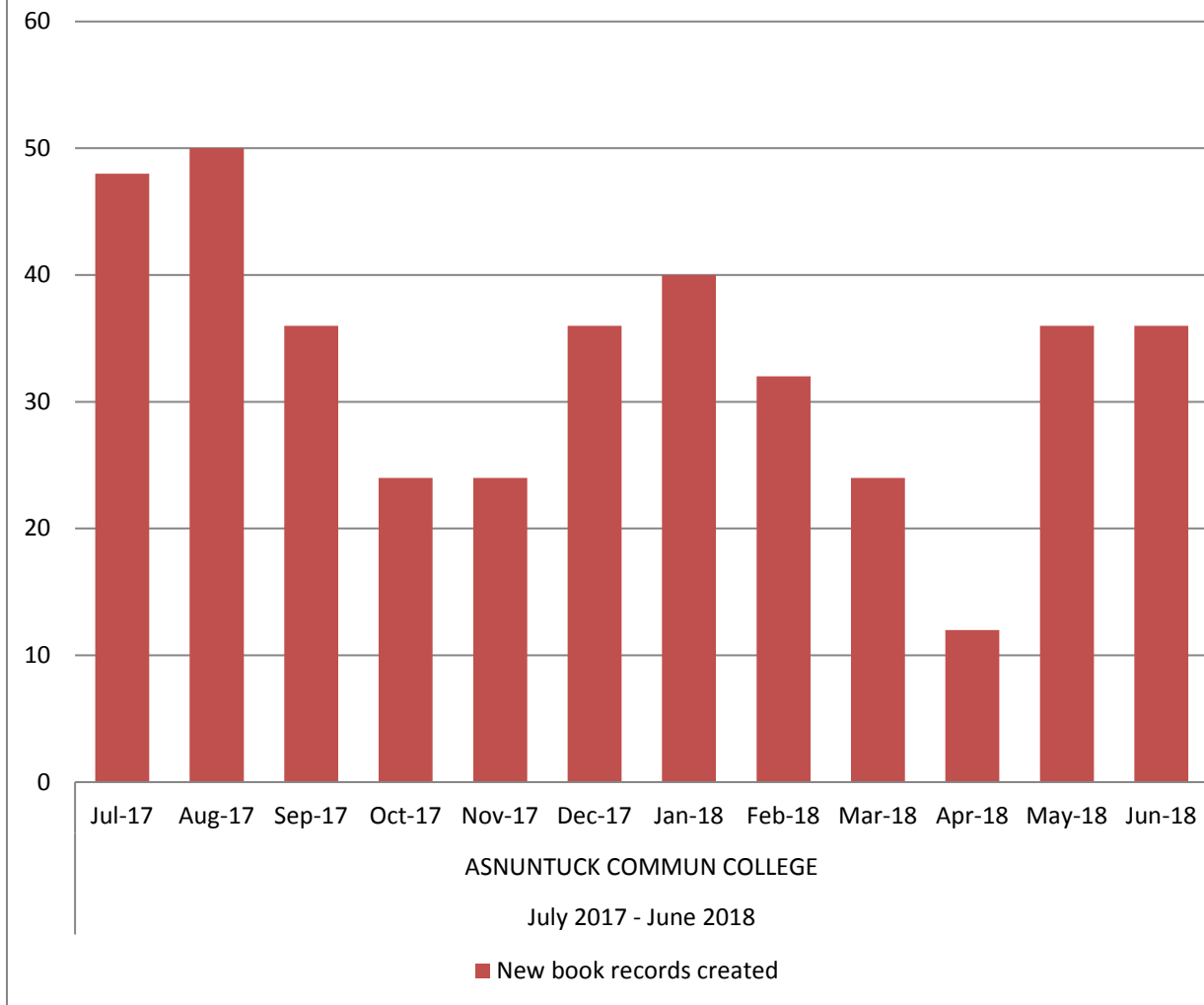
When the Academic Tutoring Center (ATC) was relocated to the Library in the summer of 2016, we hoped that students would find the move beneficial. After nearly two years in the new location, the collaboration that has developed between the Library and the ATC has exceeded all expectations. Students seamlessly flow between the two areas/departments for all of their research needs. It is not uncommon to find tutors assisting with the research process, and librarians frequently help students edit and revise their work.

Library staff began participating in a system-wide initiative with Open Educational Resources (OERs). As the cost of textbooks continues to climb, students and faculty are beginning to search for alternative low cost and no cost instructional materials. With assistance from the former Connecticut Distance Learning Consortium (CTDLC), the OpenCSCU web site was created at <https://cscu.libguides.com> to help faculty find and create OER. An accompanying chat feature, staffed by librarians throughout the system, is also utilized to help answer faculty and staff questions more quickly and efficiently.

The Library collection underwent minor changes during the academic year. JSTOR, an online database that specializes in the Humanities, was purchased at the request of faculty. There are several history related research papers assigned each year, so the database was a welcome addition. As the print collection continued to age, books were weeded primarily based upon how current, and relevant, they were to the collection. The total number of print periodicals continued to decline as the Library unsubscribed to another dozen titles. There has been roughly a 50% decrease in subscriptions since 2012. A small VHS collection is still maintained, but that is being gradually phased out.

After analyzing the activity at the reference desk, the Learning Commons changed hours in March 2018. The Library, which closed at 9:00 pm Monday through Thursday, began to close an hour earlier at 8:00 pm. Reference questions from 8:00 to 9:00 pm were minimal, so students were not impacted. The change, however, allowed the Evening Librarian to change her schedule from 5:00 pm to 9:00 pm to 4:00 pm to 8:00 pm. As a result, she was able to overlap with other Library staff, which created a more cohesive transition from day to evening. In addition, the Homework Lab hours were expanded. Library staff worked with Security to come up with a system where the Homework Lab is opened one half hour after the building opens and closes one half hour before the building closes.

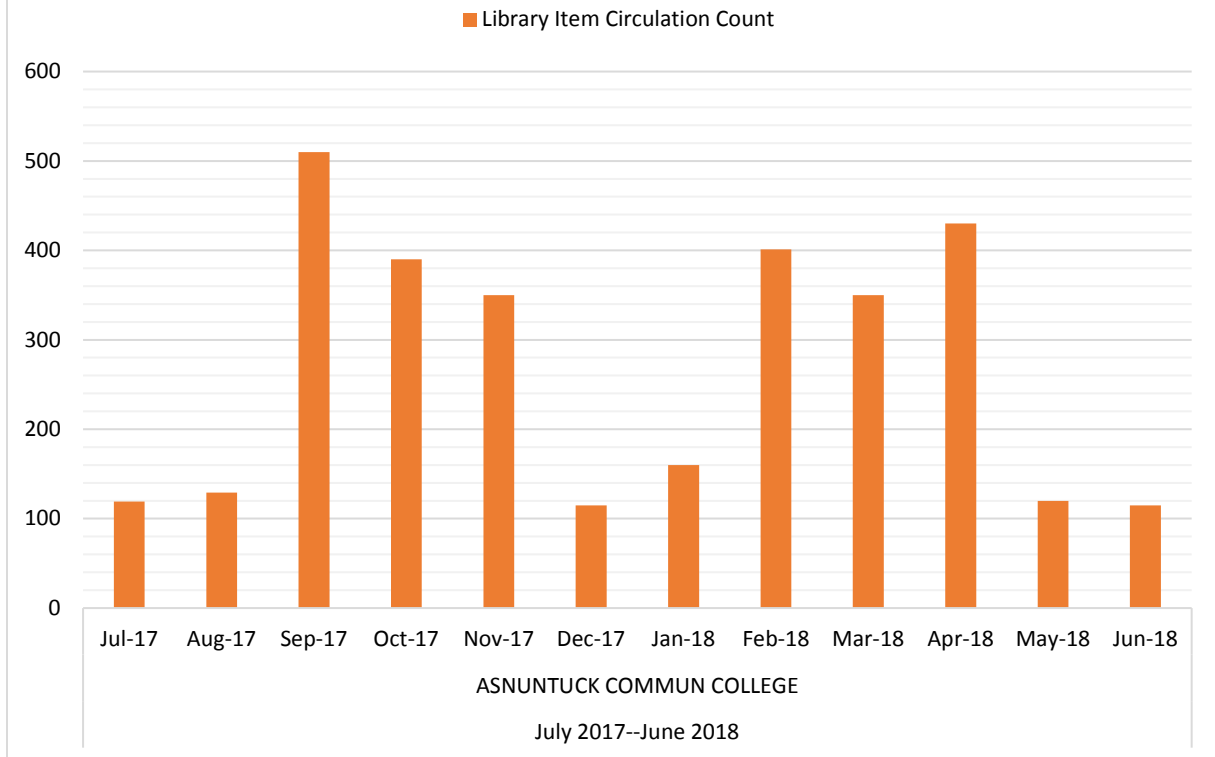
New Book Records Created AY 2017-18



Library staff reviews professional literature, responds to faculty, staff, and student recommendations, and relies on professional knowledge to build a well-rounded collection to suit the needs of Asnuntuck Community College.

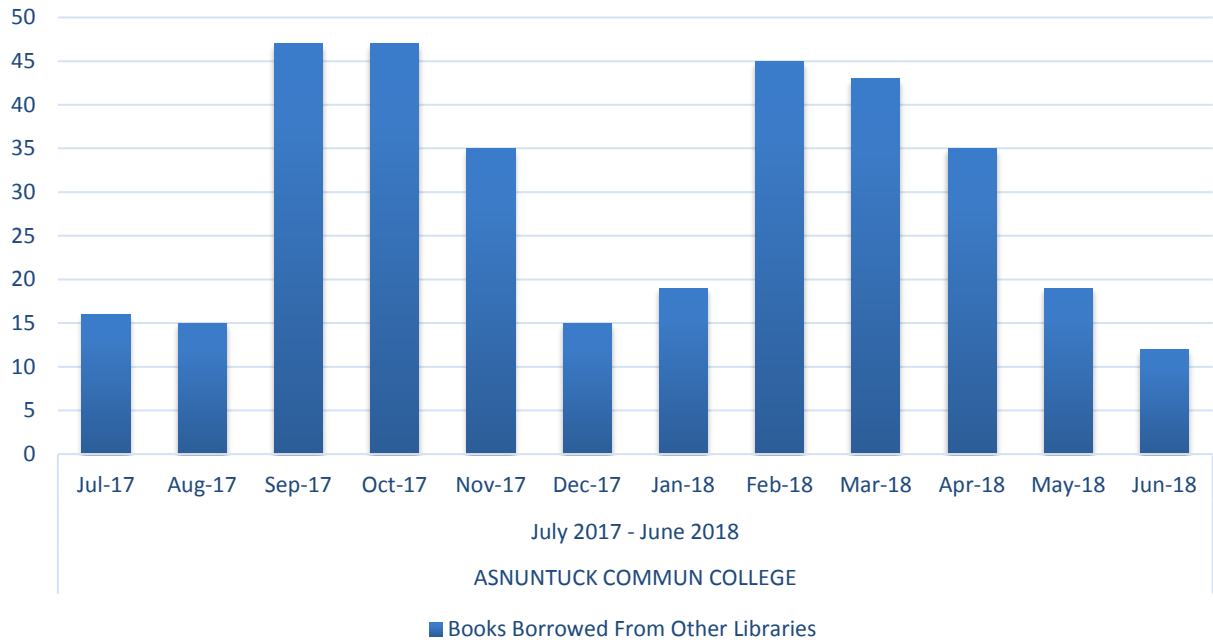
In the 2017 – 2018 academic year, there were 398 new items added to the collection.

Circulation of Library Materials AY 2017-18



Circulation of library materials increased 36% from AY 2016-17. As expected, circulation is highest mid-semester during the spring and the fall.

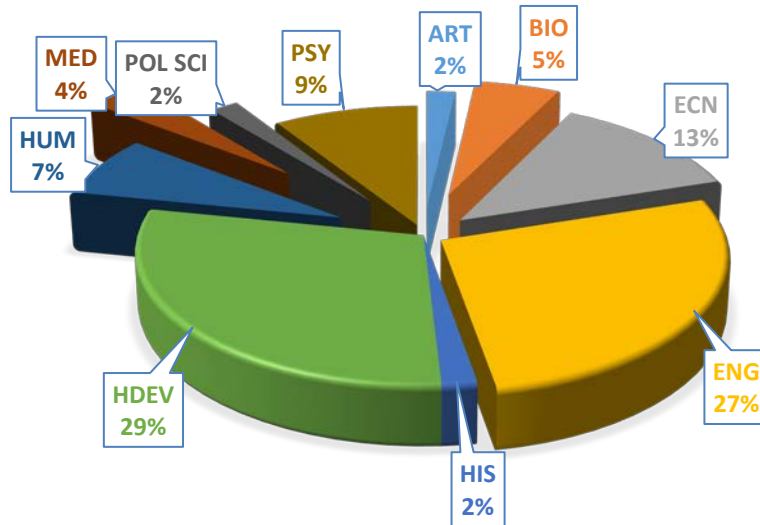
Inter-Library Loans Books Borrowed From Other Libraries



Inter-Library Loans Books Lent to Other Libraries

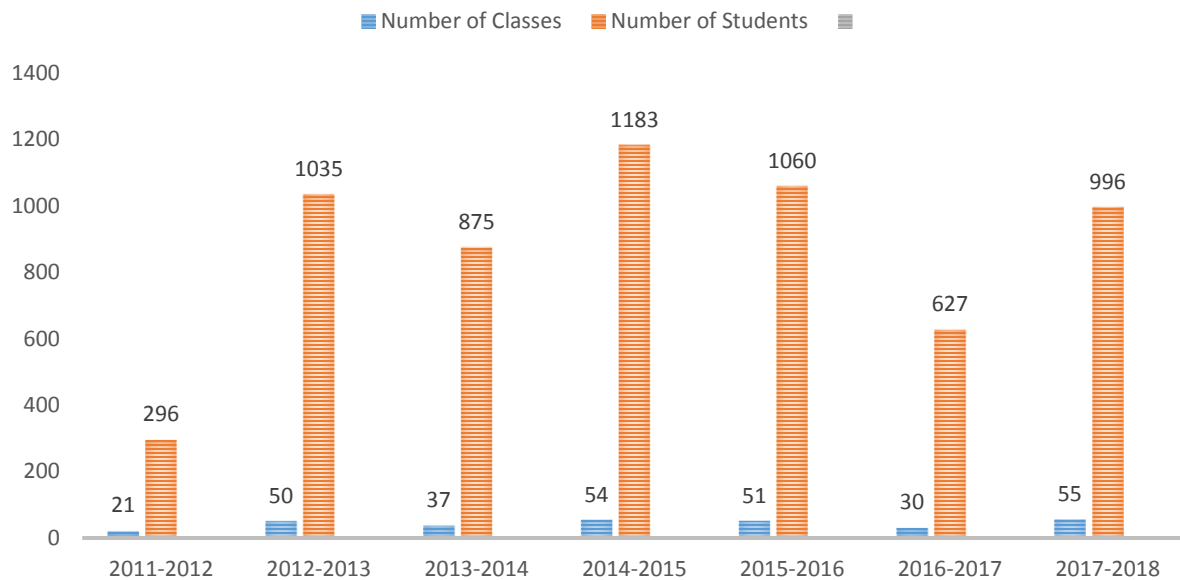


2017-2018 IL CLASS SUBJECTS



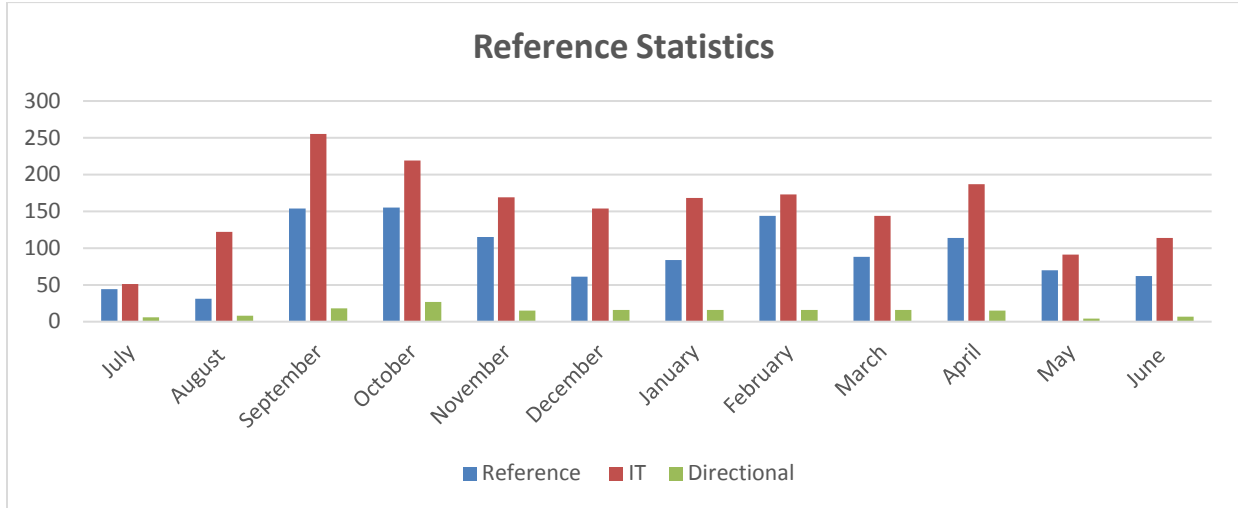
Information Literacy Trends at ACC: 2011 to 2018

INFORMATION LITERACY 7 YEAR SUMMARY



Reference Statistics

2017 - 2018



	July	August	September	October	November	December
Reference	44	31	154	155	115	61
IT	51	122	255	219	169	154
Directional	6	8	18	27	15	16

	January	February	March	April	May	June	TOTALS
Reference	84	144	88	114	70	62	1122
IT	168	173	144	187	91	114	1847
Directional	16	16	16	15	4	7	164

Definitions:

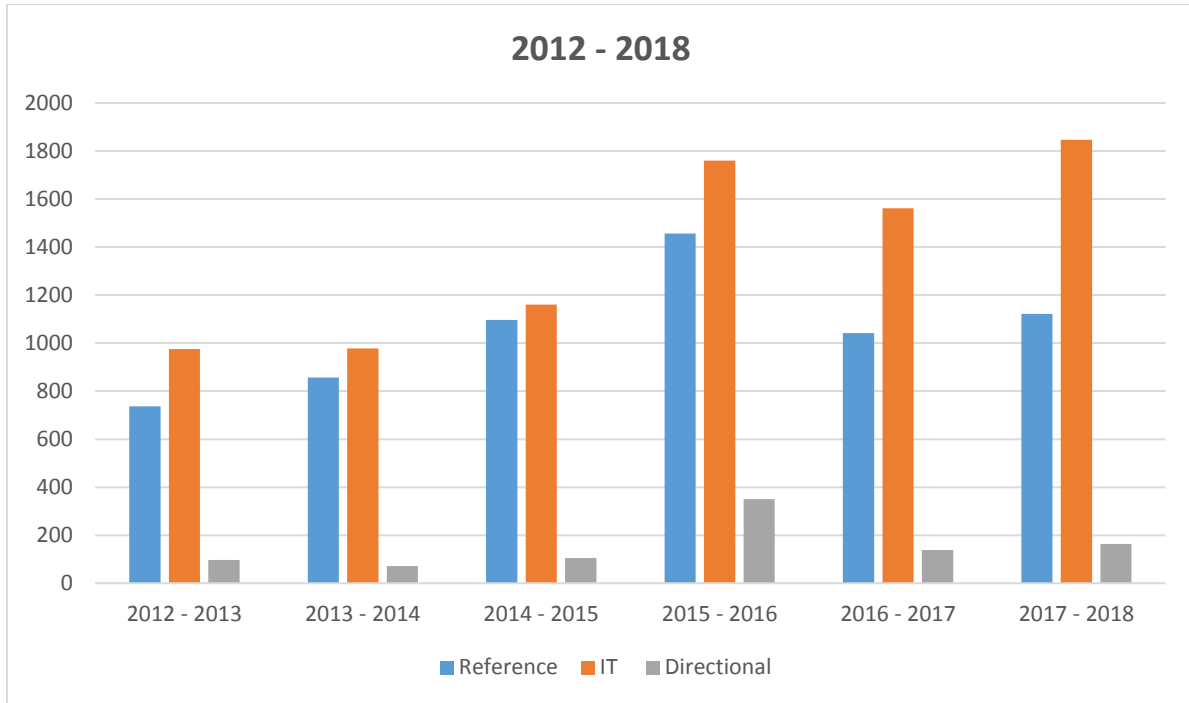
Reference: Questions involving professional knowledge of a resource, such as the catalog, database or Internet. Research assistance, evaluation of sources, resource retrieval, etc, are also included.

IT: Assistance with technology, such as printers, log-ins, password resets, print quotas, etc.

Directional: Location questions.

Reference Desk Statistics by Academic Year

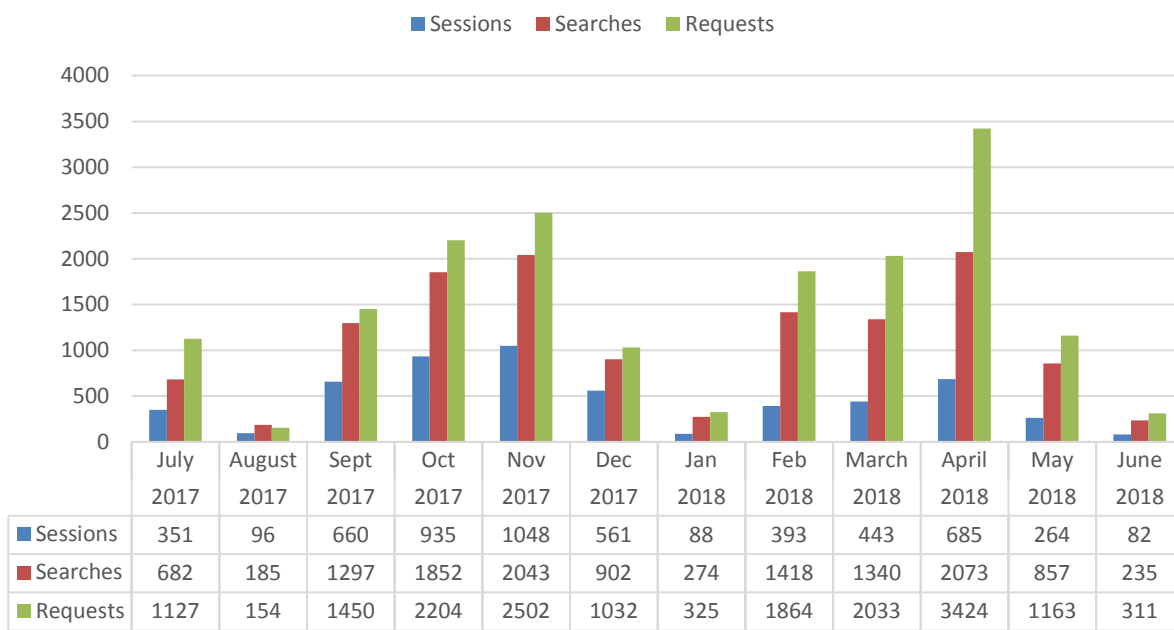
2012 – 2018



Reference Desk Statistics						
	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018
Reference	736	856	1096	1456	1042	1122
IT	975	978	1160	1760	1561	1847
Directional	97	71	105	350	138	164
Totals:	1808	1905	2361	3566	2741	3133

The spike in statistics during the 2015 - 2016 academic year can be attributed to keeping an additional tally sheet for statistics at the circulation desk. Students kept track of looking up books for patrons, filling the printers with paper, etc.

Database Academic Search Premier FY 2017-2018 Chart



Total Sessions: 5606

Total Searches: 13158

Total Requests: 17589

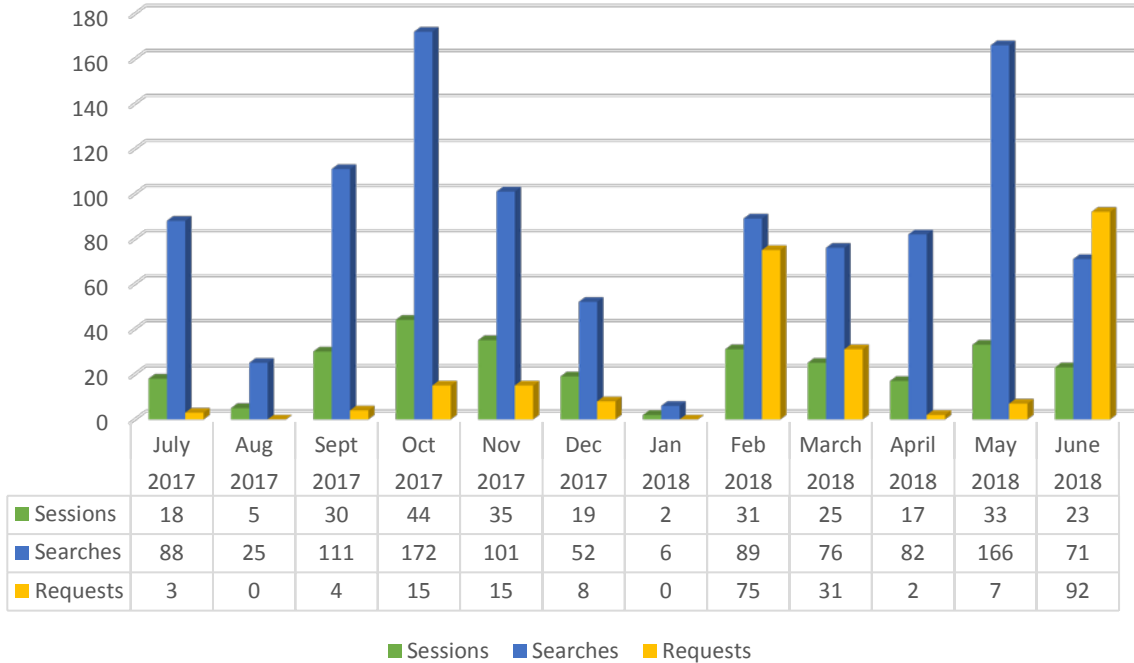
Definitions

Session: The number of times a person accessed Academic Search Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

**Database
Health Source: Nursing/Academic Edition
AY 2017-18**



Total sessions: 264

Total searches: 951

Total Requests: 249

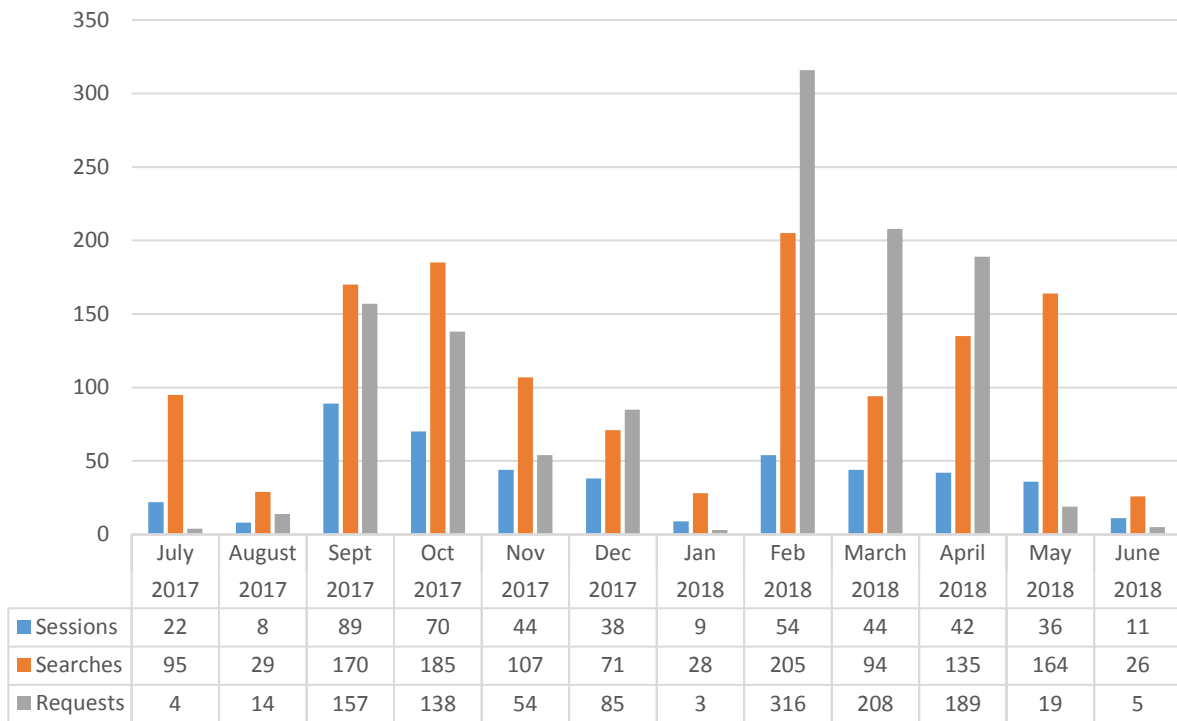
Definitions:

Session: The number of times a person accessed Psychological and Behavioral Sciences Collection.

Search: The number of times a person entered terminology in the search box and executed the search.

Total Full Text: The number of times a person clicked on the title to access the full article.

Database
History Reference Center
AY 2017-18



Total Sessions: 467 Total Searches: 1309 Total Requests: 1192

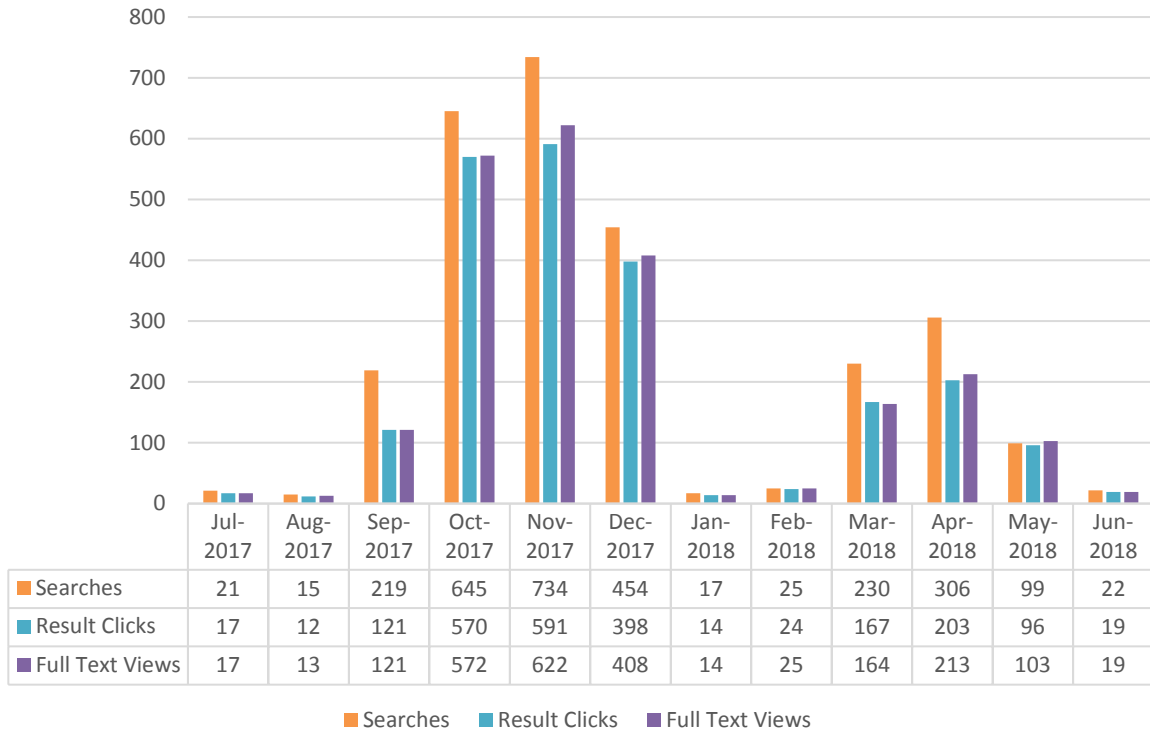
Definitions

Session: The number of times a person accessed Academic Search Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

Requests: The number of times a person clicked on the title of an article to view it.

Database Opposing Viewpoints in Context AY 2017-18



Total searches: 2735

Total Result clicks: 2193

Total full text accessed: 2250

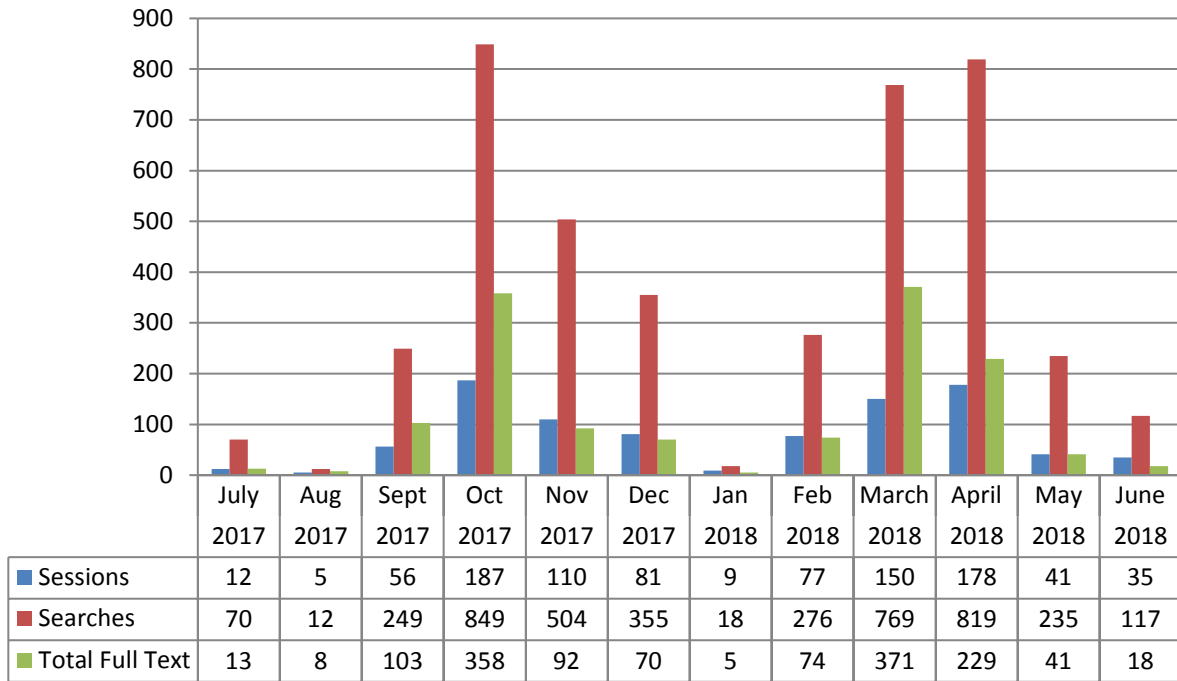
Definitions

Search: The number of times a person entered terminology in the search box and executed the search.

Result Clicks: The number of times a person clicked the results.

Full Text View: The number of times a person clicked on the title of an article to view full text.

Database Psychology and Behavioral Sciences Collection FY 2017-18



Total sessions: 941

Total searches: 4273

Total Requests: 1382

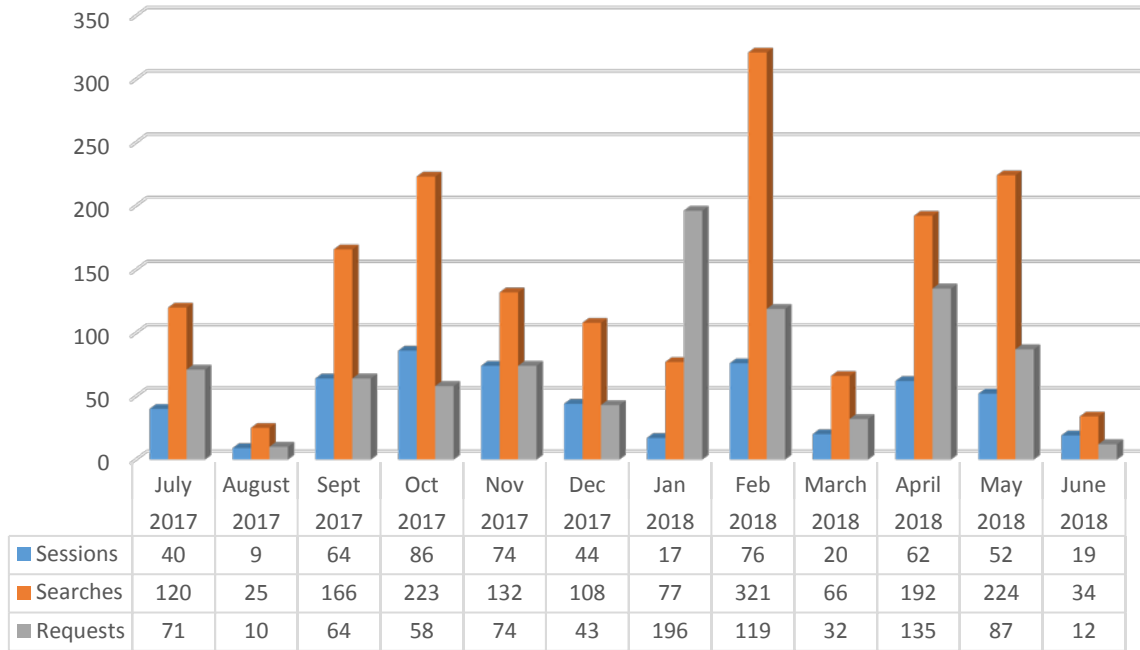
Definitions

Session: The number of times a person accessed Psychological and Behavioral Sciences Collection.

Search: The number of times a person entered terminology in the search box and executed the search.

Total Full Text: The number of times a person clicked on the title to access the full article.

**Database
SocINDEX with Full Text
FY2017-18**



Total sessions: 563

Total searches: 1688

Total Requests: 901

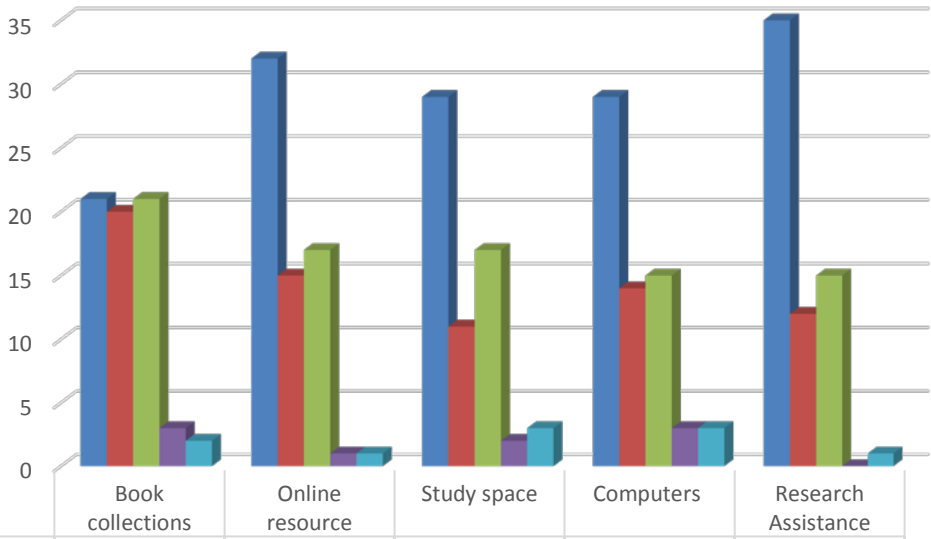
Definitions

Session: The number of times a person accessed Academic Search Premier.

Search: The number of times a person entered terminology in the search box and executed the search.

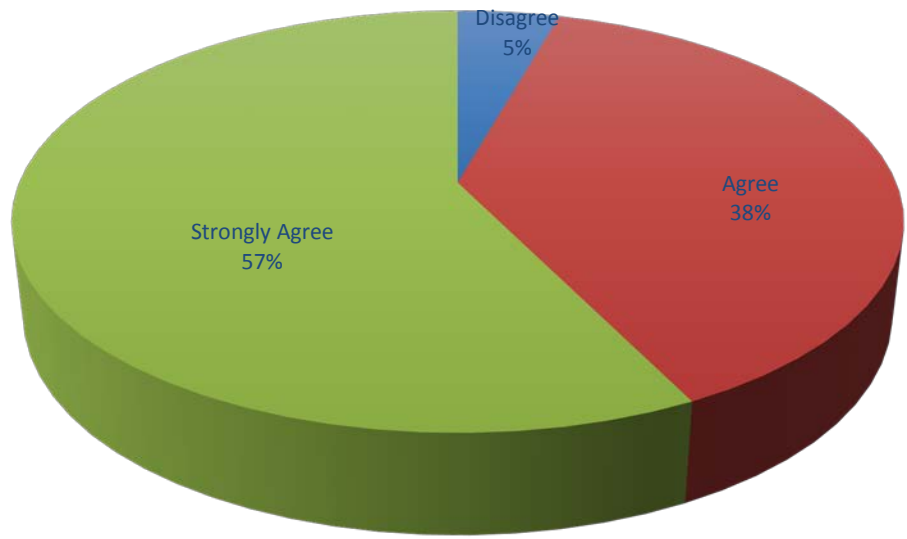
Retrieval: The number of times a person clicked on the title of an article to view it.

Library Satisfaction Survey

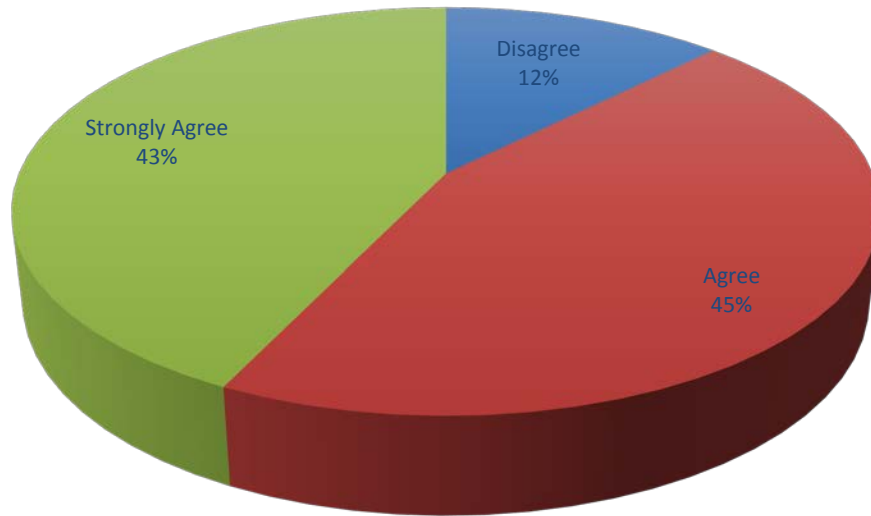


Very Satisfied	21	32	29	29	35
Satisfied	20	15	11	14	12
Somewhat Satisfied	21	17	17	15	15
Somewhat not Satisfied	3	1	2	3	0
Not Satisfied	2	1	3	3	1

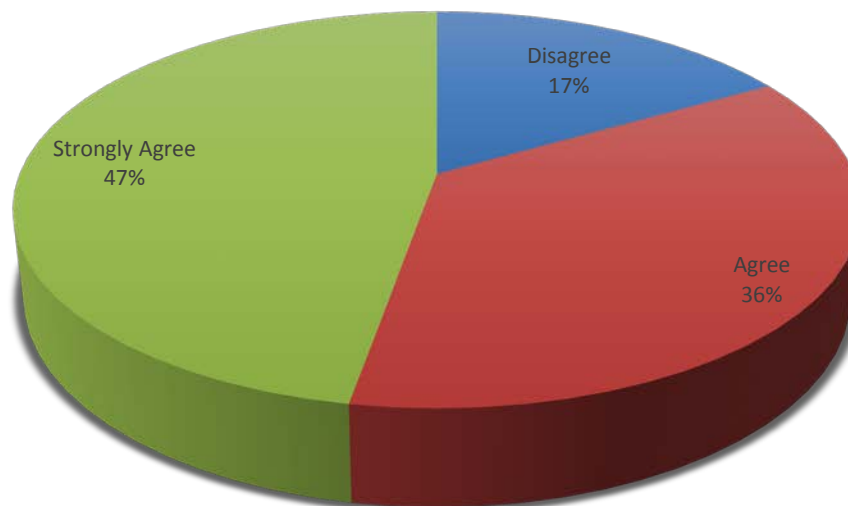
I would recommend this library to others



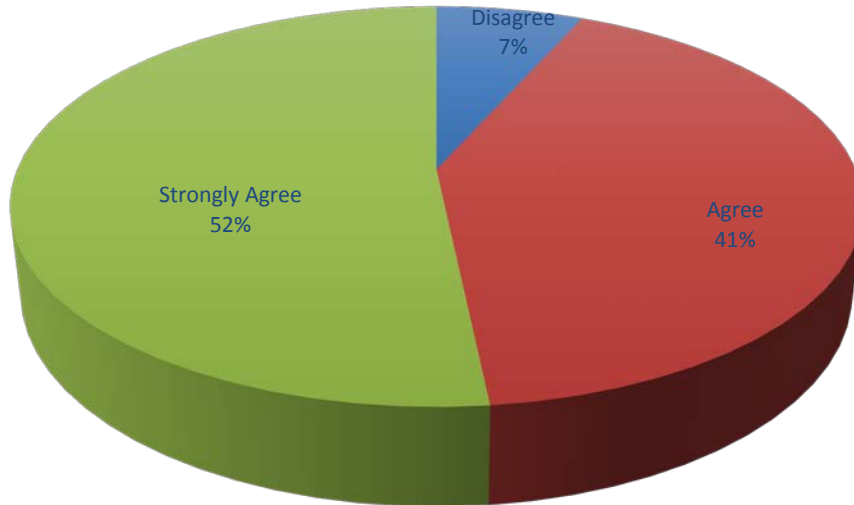
I am satisfied with the hours of the library



I am familiar with the electronic databases and resources on the website



Materials are available when you want them



Materials are easy to find

